

Corona, CA

The National Community Survey

Report of Results
2022

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Corona. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 714 residents of the City of Corona collected from May 16th, 2022 to August 17th, 2022. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2022 survey was 10%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Corona.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Corona’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Corona residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Corona’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Corona’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2022 ratings compare to other communities’ ratings from the past five years.



Methods

Selecting survey recipients

All households within the City of Corona were eligible to participate in the survey. A list of all households within the zip codes serving Corona was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Corona households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Corona boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the five districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 7,000 randomly selected households received mailings beginning on May 16th, 2022 and the survey remained open for 14 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. An additional survey packet (containing a cover letter, questionnaire, and return envelope) was sent to 2,000 households randomly selected from the original survey participants. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 2% of the 7,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 7,000 households that received the invitations to participate, 714 completed the survey, providing an overall response rate of 10%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Corona survey is no greater than plus or minus 4 percentage points around any given percent reported for all respondents (714 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Corona. The open participation survey was identical to the probability sample survey with two small updates: it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on June 20th, 2022. The survey remained open for 8 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Corona. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	6%	28%	33%
	35-54	33%	40%	37%
	55+	61%	31%	29%
Area	Area 1	17%	19%	19%
	Area 2	15%	21%	21%
	Area 3	19%	17%	17%
	Area 4	24%	20%	21%
	Area 5	24%	23%	22%
Hispanic origin	No, not Spanish, Hispanic, or Latino	76%	56%	56%
	Spanish, Hispanic, or Latino	24%	44%	44%
Housing tenure	Own	82%	64%	64%
	Rent	18%	36%	36%
Housing type	Attached	22%	33%	33%
	Detached	78%	67%	67%
Race & Hispanic origin	Not white alone	48%	64%	66%
	White alone, not Hispanic or Latino	52%	36%	34%
Sex	Man	44%	46%	50%
	Woman	56%	54%	50%
Sex/age	Man 18-34	2%	11%	18%
	Man 35-54	14%	20%	18%
	Man 55+	28%	15%	14%
	Woman 18-34	3%	16%	16%
	Woman 35-54	19%	21%	19%
	Woman 55+	34%	16%	15%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Corona funded this research. Please contact Donna Finch of the City of Corona at donna.finch@coronaca.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Highlights

Residents appreciate the City's natural environment and recreational opportunities but identify some room for growth.

About 6 in 10 survey participants positively rated the quality of Corona's natural environment and parks and recreation opportunities. Over half gave high marks to the city's fitness opportunities, recreation programs or classes, recreation centers or facilities, and the availability of paths and walking trails, all of which were on par with national benchmark comparisons. Services like yard waste pick-up (74% excellent or good), recycling (61%) and the preservation of natural areas (55%) also received positive scores similar to those observed in other communities across the nation. However, some items in these facets fell below national averages. City parks (65%), recreational opportunities (52%), and cleanliness of Corona (50%) scored lower than national benchmarks. Community members also identified room for growth in Corona's open space and air quality, with only about 4 in 10 rating each favorably.

Safety is an important area of focus for the community.

Safety is a top priority for Corona's residents, with 97% rating it an essential or very important focus area for the city in the next two years. More than 8 out of 10 residents reported feeling safe in their neighborhood during the day, and three-quarters felt safe from fire, flood, and natural disasters. These scores are on par with national benchmark communities. However, only about half of survey participants gave favorable reviews for the overall feeling of safety in Corona, lower than the national average. A similar proportion of respondents reported feeling safe in Corona's downtown/commercial area during the day, much lower than ratings given in comparison communities. Additionally, residents' feelings of safety from violent crime (58% very or somewhat safe) and property crime (48%) were also lower than in other communities across the nation. In addition to the standard survey questions, the City asked a few custom questions pertaining to safety. Nearly 6 in 10 residents positively rated public safety efforts in Corona, and about 80% felt they are very or somewhat prepared in the event of an emergency.

Economy is a priority for Corona.

When asked about which aspects of the community the City should focus on in the next two years, 9 in 10 respondents identified the overall economic health as an area of priority. About half of the respondents gave positive ratings to the quality of Corona's overall economic health and to Corona as a place to work; these scores were similar to the national benchmark communities. Almost 6 in 10 residents were pleased with the quality and variety of business and service establishments. Evaluations for shopping opportunities (45% excellent or good), employment opportunities (37%), and the cost of living (30%) were all on par with the counterparts across the nation. However, a few items received less favorable reviews, indicating opportunities for additional focus. When asked to rate Corona as a place to visit, one-third of survey participants gave positive marks, lower than the national average. Additionally, only one-quarter of respondents positively rated the vibrancy of the city's downtown/commercial area, a score much lower than the comparison communities.

Residents appreciate Corona's utility infrastructure.

Two-thirds of respondents rated the city's utility infrastructure positively. Additionally, 90% of survey participants indicated that the quality of Corona's utilities was an essential or very important area of focus for the next two years. All survey items within this facet of livability received scores on par with national and peer comparison groups. Highest-rated items included garbage collection (75%), sewer services (71%), storm water management (68%), and power utility (67%). About 6 in 10 respondents also gave excellent or good marks to utility billing services. In a question unique to Corona, residents were asked about their likelihood of using an improved online utility customer portal for service requests, usage data, and payment history; nearly 90% of the respondents said they would be very or somewhat likely to use this service if provided by the City.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Corona as a whole.
 (% excellent or good)

		vs. benchmark*
Overall economic health	57%	Similar
Overall quality of the transportation system	41%	Similar
Overall design or layout of residential and commercial areas	57%	Similar
Overall quality of the utility infrastructure	66%	Similar
Overall feeling of safety	54%	Lower
Overall quality of natural environment	60%	Lower
Overall quality of parks and recreation opportunities	67%	Similar
Overall health and wellness opportunities	55%	Similar
Overall opportunities for education, culture, and the arts	49%	Similar
Residents' connection and engagement with their community	38%	Similar

Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.
 (% essential or very important)

Overall economic health	93%	Similar
Overall quality of the transportation system	70%	Similar
Overall design or layout of residential and commercial areas	84%	Similar
Overall quality of the utility infrastructure	90%	Similar
Overall feeling of safety	97%	Similar
Overall quality of natural environment	80%	Similar
Overall quality of parks and recreation opportunities	81%	Similar
Overall health and wellness opportunities	77%	Similar
Overall opportunities for education, culture, and the arts	76%	Similar
Residents' connection and engagement with their community	68%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

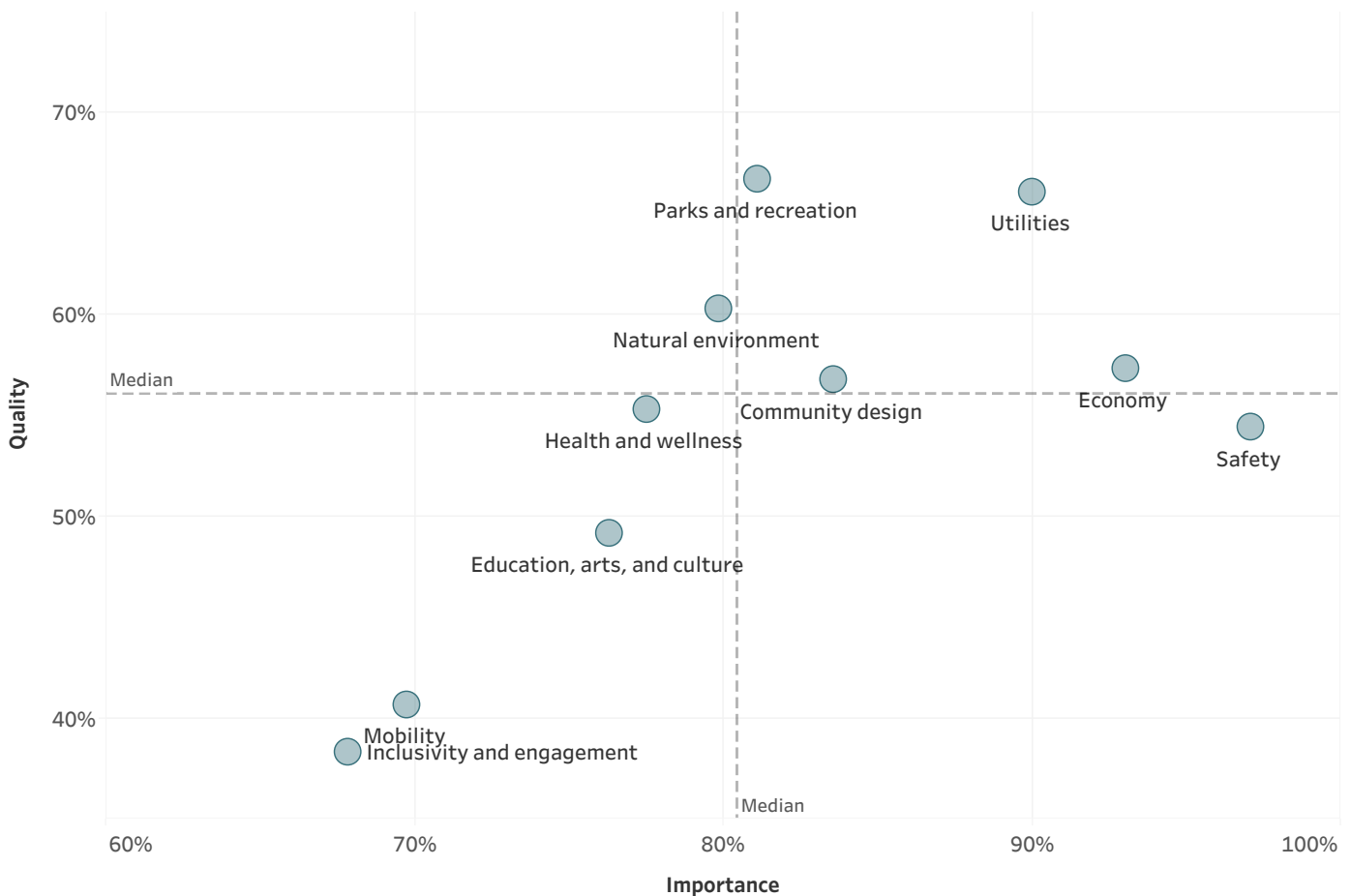
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 56% or more of respondents were considered of “higher quality” and those with ratings lower than 56% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 80% or more of respondents. Services were rated as “less important” if they received a rating of less than 80%. This classification uses the median ratings for quality and importance to divide the services in half.

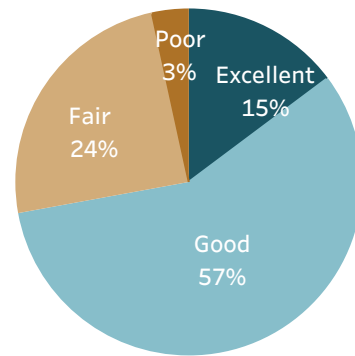
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Corona



Please rate each of the following aspects of quality of life in Corona.
(% excellent or good)

		vs. benchmark*
Corona as a place to live	83%	Similar
The overall quality of life	72%	Similar

Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)

Remain in Corona for the next five years	81%	Similar
Recommend living in Corona to someone who asks	81%	Similar

Please rate each of the following in the Corona community.
(% excellent or good)

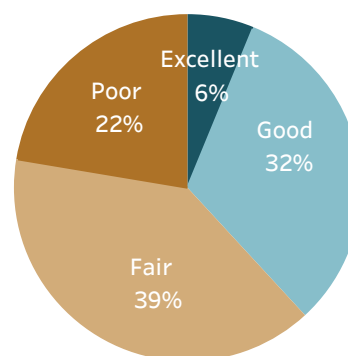
Overall image or reputation	57%	Lower
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Corona government



Please rate the quality of each of the following services in Corona.
(% excellent or good)

		vs. benchmark*
Overall customer service by Corona employees	67%	Similar
Public information services	56%	Similar

Please rate the following categories of Corona government performance.
(% excellent or good)

Treating residents with respect	55%	Similar
The overall direction that Corona is taking	51%	Similar
Treating all residents fairly	51%	Similar
Being honest	46%	Similar
Generally acting in the best interest of the community	44%	Similar
Being open and transparent to the public	43%	Similar
The value of services for the taxes paid to Corona	43%	Similar
Informing residents about issues facing the community	41%	Similar
The job Corona government does at welcoming resident involvement	40%	Similar
Overall confidence in Corona government	40%	Similar

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

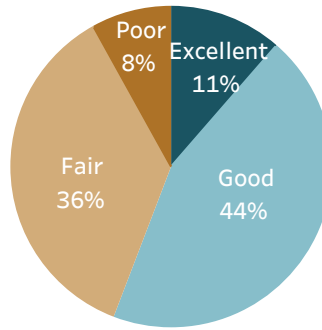
The City of Corona	62%	Similar
The Federal Government	31%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

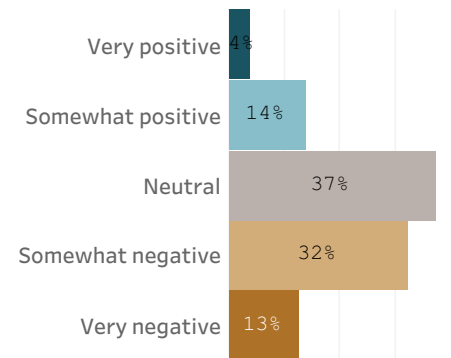
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Corona



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Please rate each of the following aspects of quality of life in Corona. (% excellent or good)

Aspect	Percentage	vs. benchmark*
Corona as a place to work	50%	Similar
Corona as a place to visit	35%	Lower

Please rate each of the following characteristics as they relate to Corona as a whole. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall economic health	57%	Similar

Please rate each of the following in the Corona community. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall quality of business and service establishments	58%	Similar
Variety of business and service establishments	56%	Similar
Shopping opportunities	45%	Similar
Employment opportunities	36%	Similar
Cost of living	30%	Similar
Vibrancy of downtown/commercial area	24%	Much lower

Please rate the quality of each of the following services in Corona. (% excellent or good)

Service	Percentage	vs. benchmark*
Economic development	48%	Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

18%

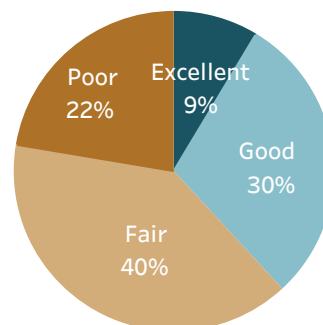
Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Corona



Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of the transportation system	41%	Similar

Please also rate each of the following in the Corona community.
(% excellent or good)

Ease of walking	59%	Similar
Ease of travel by car	53%	Lower
Ease of public parking	52%	Similar
Ease of travel by bicycle	51%	Similar
Ease of travel by public transportation	38%	Similar
Traffic flow on major streets	37%	Similar

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

Carpooled with other adults or children instead of driving alone	55%	Higher
Walked or biked instead of driving	55%	Similar
Used public transportation instead of driving	21%	Similar

Please rate the quality of each of the following services in Corona.
(% excellent or good)

Street lighting	62%	Similar
Street cleaning	58%	Similar

Sidewalk maintenance	53%	Similar
Bus or transit services	52%	Similar
Traffic signal timing	51%	Similar
Street repair	47%	Similar
Traffic enforcement	45%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Corona's residential and commercial areas



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following aspects of quality of life in Corona. (% excellent or good)

		vs. benchmark*
Your neighborhood as a place to live	82%	Similar

Please rate each of the following characteristics as they relate to Corona as a whole. (% excellent or good)

Overall design or layout of residential and commercial areas	57%	Similar
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Please also rate each of the following in the Corona community. (% excellent or good)

Well-designed neighborhoods	55%	Similar
Preservation of the historical or cultural character of the community	53%	Similar
Overall appearance	52%	Lower
Overall quality of new development	50%	Similar
Variety of housing options	45%	Similar
Well-planned residential growth	43%	Similar
Public places where people want to spend time	39%	Lower
Well-planned commercial growth	38%	Similar
Availability of affordable quality housing	26%	Similar

Please rate the quality of each of the following services in Corona. (% excellent or good)

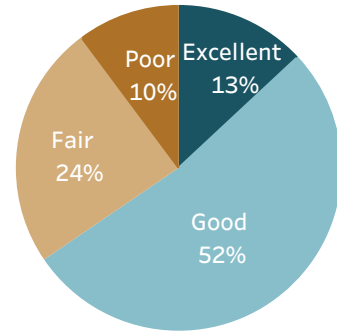
Land use, planning and zoning	42%	Similar
Code enforcement	36%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Corona



Please rate the quality of each of the following services in Corona.
(% excellent or good)

		vs. benchmark*
Garbage collection	75%	Similar
Sewer services	71%	Similar
Storm water management	68%	Similar
Power (electric and/or gas) utility	66%	Similar
Drinking water	61%	Similar
Utility billing	59%	Similar
Affordable high-speed internet access	43%	Similar

Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

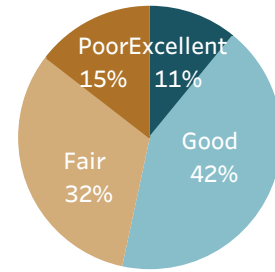
Overall quality of the utility infrastructure	66%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Corona



Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

		vs. benchmark*
Overall feeling of safety	54%	Lower

Please rate how safe or unsafe you feel:
(% very or somewhat safe)

In your neighborhood during the day	86%	Similar
From fire, flood, or other natural disaster	74%	Similar
From violent crime	58%	Lower
In Corona's downtown/commercial area during the day	53%	Much lower
From property crime	48%	Lower

Please rate the quality of each of the following services in Corona.
(% excellent or good)

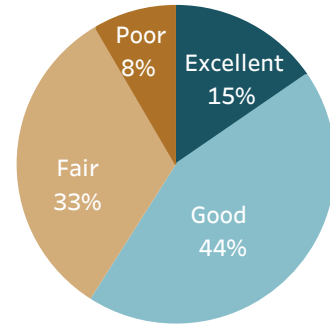
Fire services	83%	Similar
Ambulance or emergency medical services	78%	Similar
Fire prevention and education	71%	Similar
Police/Sheriff services	64%	Similar
Animal control	63%	Similar
Emergency preparedness	51%	Similar
Crime prevention	50%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Overall quality of natural environment in Corona



Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of natural environment	60%	Lower

Please also rate each of the following in the Corona community.
(% excellent or good)

Cleanliness	50%	Lower
Air quality	41%	Much lower
Water resources	24%	Much lower

Please rate the quality of each of the following services in Corona.
(% excellent or good)

Yard waste pick-up	73%	Similar
Recycling	60%	Similar
Preservation of natural areas	55%	Similar
Corona open space	48%	Lower

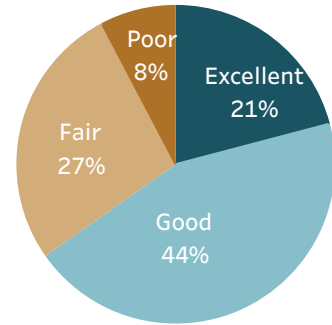
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of parks and recreation opportunities	67%	Similar

Please also rate each of the following in the Corona community.
(% excellent or good)

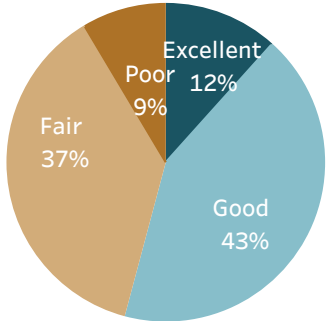
Fitness opportunities	62%	Similar
Availability of paths and walking trails	58%	Similar
Recreational opportunities	53%	Lower

Please rate the quality of each of the following services in Corona.
(% excellent or good)

City parks	65%	Lower
Recreation programs or classes	61%	Similar
Recreation centers or facilities	59%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Corona



Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

		vs. benchmark*
Overall health and wellness opportunities	55%	Similar

Please also rate each of the following in the Corona community.
(% excellent or good)

Availability of affordable quality food	53%	Similar
Availability of preventive health services	49%	Similar
Availability of affordable quality health care	46%	Similar
Availability of affordable quality mental health care	37%	Similar

Please rate the quality of each of the following services in Corona.
(% excellent or good)

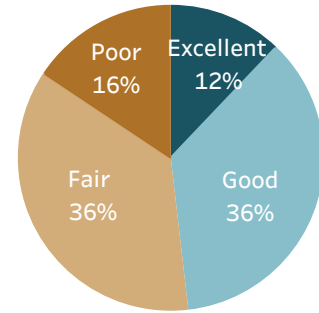
Health services	60%	Similar
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Please rate your overall health.
(% excellent or very good)

Please rate your overall health.	63%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts



Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

		vs. benchmark*
Overall opportunities for education, culture, and the arts	49%	Similar

Please also rate each of the following in the Corona community.
(% excellent or good)

K-12 education	68%	Similar
Adult educational opportunities	48%	Similar
Availability of affordable quality childcare/preschool	47%	Similar
Opportunities to attend special events and festivals	46%	Lower
Community support for the arts	38%	Lower
Opportunities to attend cultural/arts/music activities	32%	Lower

Please rate the quality of each of the following services in Corona.
(% excellent or good)

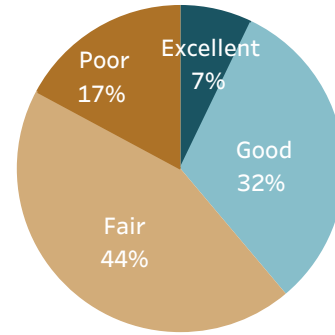
Public library services	80%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Residents' connection and engagement with their community



Please rate each of the following aspects of quality of life in Corona.
(% excellent or good)

		vs. benchmark*
Corona as a place to raise children	76%	Similar
Sense of community	56%	Similar
Corona as a place to retire	49%	Lower

Please rate each of the following characteristics as they relate to Corona as a whole.
(% excellent or good)

Residents' connection and engagement with their community	38%	Similar
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Please rate the job you feel the Corona community does at each of the following.
(% excellent or good)

Making all residents feel welcome	68%	Similar
Valuing/respecting residents from diverse backgrounds	67%	Similar
Attracting people from diverse backgrounds	67%	Similar
Taking care of vulnerable residents	46%	Similar

Please also rate each of the following in the Corona community.
(% excellent or good)

Openness and acceptance of the community toward people of diverse backgrounds	57%	Similar
Neighborliness of residents	52%	Similar
Opportunities to volunteer	51%	Lower

Opportunities to participate in community matters	47%	Similar
Sense of civic/community pride	46%	Similar
Opportunities to participate in social events and activities	41%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

		vs. benchmark*
Voted in your most recent local election	67%	Similar
Contacted the City of Corona for help or information	45%	Similar
Watched a local public meeting	22%	Similar
Volunteered your time to some group/activity	22%	Lower
Attended a local public meeting	15%	Similar
Campaigned or advocated for a local issue, cause, or candidate	13%	Similar
Contacted Corona elected officials to express your opinion	11%	Similar

In general, how many times do you:
(% a few times a week or more)

Access the internet from your cell phone	96%	Similar
Use or check email	96%	Similar
Access the internet from your home	95%	Similar
Visit social media sites	82%	Similar
Shop online	64%	Similar
Share your opinions online	34%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

			% positive
Please rate each of the following in the Corona community.	Public safety efforts (e.g., protection of the general public)	Excellent	13%
		Good	46%
		Fair	30%
		Poor	10%
	City’s efforts to reduce homelessness	Excellent	6%
		Good	19%
		Fair	23%
		Poor	52%
	Places to recreate, socialize, meet, and connect with friends, neighbors and family	Excellent	6%
		Good	31%
		Fair	41%
		Poor	21%
	Variety and frequency of community events	Excellent	7%
		Good	32%
		Fair	40%
		Poor	21%
	Bike lanes	Excellent	11%
		Good	39%
		Fair	35%
		Poor	14%
Given the chance to start over, how likely or unlikely would you be to choose to live in Corona again?	Very likely	41%	
	Somewhat likely	39%	
	Somewhat unlikely	13%	
	Very unlikely	7%	
How prepared, if at all, do you feel you are in an event of an emergency?	Very prepared	19%	
	Somewhat prepared	64%	
	Not at all prepared	17%	
Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.	Recreation services online facility reservations	Very likely	33%
		Somewhat likely	38%
		Somewhat unlikely	13%
		Very unlikely	16%
	Online animal license renewals	Very likely	59%
		Somewhat likely	21%
		Somewhat unlikely	6%
		Very unlikely	13%

Improved online utility customer portal (e.g., service requests, payment history, usage)	Very likely		58%
	Somewhat likely		28%
	Somewhat unlikely		7%
	Very unlikely		7%
Lost and found pet portal	Very likely		50%
	Somewhat likely		27%
	Somewhat unlikely		9%
	Very unlikely		14%
Chatbot with detailed information about City services	Very likely		25%
	Somewhat likely		38%
	Somewhat unlikely		22%
	Very unlikely		15%
Online applications for printing of bus fares/passes	Very likely		26%
	Somewhat likely		20%
	Somewhat unlikely		19%
	Very unlikely		36%
Additional online payment capabilities (e.g., parking, citations, library fines, etc.)	Very likely		43%
	Somewhat likely		31%
	Somewhat unlikely		12%
	Very unlikely		14%
Additional online permit applications (e.g., alarm permits, block party permits, etc.)	Very likely		43%
	Somewhat likely		29%
	Somewhat unlikely		11%
	Very unlikely		17%
Special event insurance quotes/payments	Very likely		31%
	Somewhat likely		29%
	Somewhat unlikely		15%
	Very unlikely		26%

National benchmark tables

This table contains the comparisons of Corona’s results to those from other communities. The first column shows the comparison of Corona’s rating to the benchmark. Corona’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Corona residents is statistically similar to or different than the benchmark. The second column is Corona’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Corona’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Corona’s result -- that is what percent of surveyed communities had a lower rating than Corona.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Corona.	Corona as a place to live	Similar	83%	258	350	26
	Your neighborhood as a place to live	Similar	82%	210	302	30
	Corona as a place to raise children	Similar	76%	227	354	36
	Corona as a place to work	Similar	50%	246	345	28
	Corona as a place to visit	Lower	35%	278	303	8
	Corona as a place to retire	Lower	49%	294	350	16
	The overall quality of life	Similar	72%	285	376	24
	Sense of community	Similar	56%	219	302	27
Please rate each of the following characteristics as they relate to Corona as a whole.	Overall economic health	Similar	57%	191	290	34
	Overall quality of the transportation system	Similar	41%	130	179	27
	Overall design or layout of residential and commercial areas	Similar	57%	187	283	34
	Overall quality of the utility infrastructure	Similar	66%	105	175	40
	Overall feeling of safety	Lower	54%	305	340	10
	Overall quality of natural environment	Lower	60%	260	292	11
	Overall quality of parks and recreation opportunities	Similar	67%	146	180	19
	Overall health and wellness opportunities	Similar	55%	240	285	16
	Overall opportunities for education, culture, and the arts	Similar	49%	228	287	20
	Residents’ connection and engagement with their community	Similar	38%	153	176	13

Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Corona to someone who asks	Similar	81%	219	294	25
	Remain in Corona for the next five years	Similar	81%	201	291	31
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	86%	287	321	10
	In Corona's downtown/commercial area during the day	Much lower	53%	299	305	2
	From property crime	Lower	48%	168	184	9
	From violent crime	Lower	58%	167	184	8
	From fire, flood, or other natural disaster	Similar	74%	148	174	15
Please rate the job you feel the Corona community does at each of the following.	Making all residents feel welcome	Similar	68%	112	182	39
	Attracting people from diverse backgrounds	Similar	67%	48	179	73
	Valuing/respecting residents from diverse backgrounds	Similar	67%	54	180	70
	Taking care of vulnerable residents	Similar	46%	135	176	23
Please rate each of the following in the Corona community.	Overall quality of business and service establishments	Similar	58%	222	290	23
	Variety of business and service establishments	Similar	56%	111	176	37
	Vibrancy of downtown/commercial area	Much lower	24%	255	272	6
	Employment opportunities	Similar	36%	224	306	27
	Shopping opportunities	Similar	45%	193	297	35
	Cost of living	Similar	30%	198	284	30
	Overall image or reputation	Lower	57%	270	345	22
Please also rate each of the following in the Corona community.	Traffic flow on major streets	Similar	37%	242	318	24
	Ease of public parking	Similar	52%	166	266	37
	Ease of travel by car	Lower	53%	253	305	17
	Ease of travel by public transportation	Similar	38%	107	266	60
	Ease of travel by bicycle	Similar	51%	151	307	51
	Ease of walking	Similar	59%	178	308	42
	Well-planned residential growth	Similar	43%	120	178	33
	Well-planned commercial growth	Similar	38%	105	178	41

Please also rate each of the following in the Corona community.

Well-designed neighborhoods	Similar	55%	91	175	48
Preservation of the historical or cultural character of the community	Similar	53%	128	175	27
Public places where people want to spend time	Lower	39%	254	278	8
Variety of housing options	Similar	45%	169	290	42
Availability of affordable quality housing	Similar	26%	201	312	35
Overall quality of new development	Similar	50%	189	302	37
Overall appearance	Lower	52%	265	324	18
Cleanliness	Lower	50%	277	312	11
Water resources	Much lower	24%	153	160	5
Air quality	Much lower	41%	267	277	3
Availability of paths and walking trails	Similar	58%	232	309	25
Fitness opportunities	Similar	62%	210	278	24
Recreational opportunities	Lower	53%	257	299	14
Availability of affordable quality food	Similar	53%	218	272	20
Availability of affordable quality health care	Similar	46%	213	281	24
Availability of preventive health services	Similar	49%	202	267	24
Availability of affordable quality mental health care	Similar	37%	155	268	42
Opportunities to attend cultural/arts/music activities	Lower	32%	268	295	9
Community support for the arts	Lower	38%	147	175	16
Availability of affordable quality childcare/preschool	Similar	47%	141	279	49
K-12 education	Similar	68%	173	282	39
Adult educational opportunities	Similar	48%	189	275	31
Sense of civic/community pride	Similar	46%	147	175	16
Neighborliness of residents	Similar	52%	230	279	17
Opportunities to participate in social events and activities	Lower	41%	262	286	8
Opportunities to attend special events and festivals	Lower	46%	263	285	8

Please also rate each of the following in the Corona community.	Opportunities to volunteer	Lower	51%	268	282	5
	Opportunities to participate in community matters	Similar	47%	256	285	10
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	57%	171	302	43
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Corona for help or information	Similar	45%	172	320	46
	Contacted Corona elected officials to express your opinion	Similar	11%	246	278	11
	Attended a local public meeting	Similar	15%	203	281	28
	Watched a local public meeting	Similar	22%	160	262	39
	Volunteered your time to some group/activity	Lower	22%	234	283	17
	Campaigned or advocated for a local issue, cause, or candidate	Similar	13%	233	272	14
	Voted in your most recent local election	Similar	67%	144	177	19
	Used public transportation instead of driving	Similar	21%	87	254	66
	Carpooled with other adults or children instead of driving alone	Higher	55%	27	275	90
	Walked or biked instead of driving	Similar	55%	162	279	42
	Please rate the quality of each of the following services in Corona.	Public information services	Similar	56%	243	298
Economic development		Similar	48%	212	291	27
Traffic enforcement		Lower	45%	313	339	7
Traffic signal timing		Similar	51%	193	283	32
Street repair		Similar	47%	204	334	39
Street cleaning		Similar	58%	214	297	28
Street lighting		Similar	62%	166	326	49
Sidewalk maintenance		Similar	53%	190	293	35
Bus or transit services		Similar	52%	102	263	61
Land use, planning and zoning		Similar	42%	181	299	39
Code enforcement		Similar	36%	255	332	23
Affordable high-speed internet access		Similar	43%	124	172	28
Garbage collection		Similar	75%	241	315	23

Please rate the quality of each of the following services in Corona.

Drinking water	Similar	61%	229	294	22
Sewer services	Similar	71%	228	297	23
Storm water management	Similar	68%	160	311	48
Power (electric and/or gas) utility	Similar	66%	204	236	13
Utility billing	Similar	59%	221	263	16
Police/Sheriff services	Similar	64%	308	366	16
Crime prevention	Lower	50%	289	338	14
Animal control	Similar	63%	211	309	32
Ambulance or emergency medical services	Similar	78%	270	304	11
Fire services	Similar	83%	287	329	13
Fire prevention and education	Similar	71%	230	294	22
Emergency preparedness	Similar	51%	246	293	16
Preservation of natural areas	Similar	55%	214	276	22
Corona open space	Lower	48%	240	268	10
Recycling	Similar	60%	250	318	21
Yard waste pick-up	Similar	73%	150	274	45
City parks	Lower	65%	273	311	12
Recreation programs or classes	Similar	61%	222	304	27
Recreation centers or facilities	Similar	59%	219	288	24
Health services	Similar	60%	187	262	29
Public library services	Similar	80%	242	309	21
Overall customer service by Corona employees	Similar	67%	285	354	19

Please rate the following categories of Corona government performance.

The value of services for the taxes paid to Corona	Similar	43%	276	358	22
The overall direction that Corona is taking	Similar	51%	224	323	30
The job Corona government does at welcoming resident involvement	Similar	40%	263	321	18
Overall confidence in Corona government	Similar	40%	235	288	18

Please rate the following categories of Corona government performance.	Generally acting in the best interest of the community	Similar	44%	236	292	19
	Being honest	Similar	46%	231	283	18
	Being open and transparent to the public	Similar	43%	137	181	24
	Informing residents about issues facing the community	Similar	41%	142	186	24
	Treating all residents fairly	Similar	51%	196	289	32
	Treating residents with respect	Similar	55%	133	178	25
Overall, how would you rate the quality of the services provided by each of the following?	The City of Corona	Similar	62%	275	350	21
	The Federal Government	Similar	31%	237	272	13
Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.	Overall economic health	Similar	93%	113	264	57
	Overall quality of the transportation system	Similar	70%	108	174	38
	Overall design or layout of residential and commercial areas	Similar	84%	47	264	82
	Overall quality of the utility infrastructure	Similar	90%	88	173	49
	Overall feeling of safety	Similar	97%	7	264	97
	Overall quality of natural environment	Similar	80%	166	264	37
	Overall quality of parks and recreation opportunities	Similar	81%	88	174	50
	Overall health and wellness opportunities	Similar	77%	95	264	64
	Overall opportunities for education, culture, and the arts	Similar	76%	97	264	63
	Residents' connection and engagement with their community	Similar	68%	208	264	21
In general, how many times do you:	Access the internet from your home	Similar	95%	80	173	54
	Access the internet from your cell phone	Similar	96%	39	173	78
	Visit social media sites	Similar	82%	44	172	75
	Use or check email	Similar	96%	120	173	31
	Share your opinions online	Similar	34%	36	173	79
	Shop online	Similar	64%	34	173	80
	Please rate your overall health.	Similar	63%	197	274	28
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	18%	227	276	18

Custom benchmark tables

This table contains the comparisons of Corona’s results to those from other communities in the Western United States with populations between 100,000 - 300,000 and median household salary of \$50,000 - \$150,000. The first column shows the comparison of Corona’s rating to the benchmark. Corona’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Corona residents is statistically similar to or different than the benchmark. The second column is Corona’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Corona’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Corona’s result -- that is what percent of surveyed communities had a lower rating than Corona.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Corona.	Corona as a place to live	Similar	83%	14	19	31
	Your neighborhood as a place to live	Similar	82%	13	18	33
	Corona as a place to raise children	Similar	76%	13	20	40
	Corona as a place to work	Lower	50%	18	19	10
	Corona as a place to visit	Lower	35%	15	16	12
	Corona as a place to retire	Similar	49%	15	19	26
	The overall quality of life	Similar	72%	17	23	30
	Sense of community	Similar	56%	11	16	37
Please rate each of the following characteristics as they relate to Corona as a whole.	Overall economic health	Similar	57%	13	16	25
	Overall quality of the transportation system	Similar	41%	10	12	25
	Overall design or layout of residential and commercial areas	Similar	57%	13	15	20
	Overall quality of the utility infrastructure	Similar	66%	9	12	33
	Overall feeling of safety	Lower	54%	16	19	21

Please rate each of the following characteristics as they relate to Corona as a whole.	Overall quality of natural environment	Similar	60%	13	17	29
	Overall quality of parks and recreation opportunities	Similar	67%	9	12	33
	Overall health and wellness opportunities	Lower	55%	15	16	12
	Overall opportunities for education, culture, and the arts	Similar	49%	14	16	18
	Residents' connection and engagement with their community	Similar	38%	10	12	25
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Corona to someone who asks	Similar	81%	12	16	31
	Remain in Corona for the next five years	Similar	81%	11	15	33
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	86%	14	18	27
	In Corona's downtown/commercial area during the day	Much lower	53%	14	16	18
	From property crime	Lower	48%	11	14	28
	From violent crime	Lower	58%	11	14	28
	From fire, flood, or other natural disaster	Lower	74%	10	11	18
Please rate the job you feel the Corona community does at each of the following.	Making all residents feel welcome	Similar	68%	9	12	33
	Attracting people from diverse backgrounds	Similar	67%	4	12	75
	Valuing/respecting residents from diverse backgrounds	Similar	67%	6	12	58
	Taking care of vulnerable residents	Similar	46%	9	12	33
Please rate each of the following in the Corona community.	Overall quality of business and service establishments	Lower	58%	12	14	21
	Variety of business and service establishments	Lower	56%	11	12	16

Please rate each of the following in the Corona community.	Vibrancy of downtown/commercial area	Much lower	24%	13	14	14
	Employment opportunities	Lower	36%	16	17	11
	Shopping opportunities	Lower	45%	14	15	13
	Cost of living	Similar	30%	9	15	46
	Overall image or reputation	Similar	57%	14	19	31

Please also rate each of the following in the Corona community.	Traffic flow on major streets	Similar	37%	12	17	35
	Ease of public parking	Similar	52%	10	15	40
	Ease of travel by car	Similar	53%	14	17	23
	Ease of travel by public transportation	Similar	38%	7	16	62
	Ease of travel by bicycle	Similar	51%	13	17	29
	Ease of walking	Similar	59%	12	16	31
	Well-planned residential growth	Similar	43%	10	12	25
	Well-planned commercial growth	Similar	38%	10	12	25
	Well-designed neighborhoods	Similar	55%	10	13	30
	Preservation of the historical or cultural character of the community	Similar	53%	7	11	45
	Public places where people want to spend time	Lower	39%	13	14	14
	Variety of housing options	Similar	45%	8	14	50
	Availability of affordable quality housing	Similar	26%	8	16	56

Please also rate each of the following in the Corona community.

Overall quality of new development	Similar	50%	11	14	28
Overall appearance	Lower	52%	13	17	29
Cleanliness	Lower	50%	11	14	28
Water resources	Lower	24%	10	10	10
Air quality	Similar	41%	11	15	33
Availability of paths and walking trails	Similar	58%	12	15	26
Fitness opportunities	Similar	62%	11	14	28
Recreational opportunities	Lower	53%	15	16	12
Availability of affordable quality food	Similar	53%	11	13	23
Availability of affordable quality health care	Lower	46%	13	14	14
Availability of preventive health services	Lower	49%	12	13	15
Availability of affordable quality mental health care	Similar	37%	9	13	38
Opportunities to attend cultural/arts/music activities	Lower	32%	14	15	13
Community support for the arts	Lower	38%	11	12	16
Availability of affordable quality childcare/preschool	Similar	47%	7	14	57
K-12 education	Similar	68%	12	17	35
Adult educational opportunities	Similar	48%	11	14	28
Sense of civic/community pride	Similar	46%	10	12	25

Please also rate each of the following in the Corona community.	Neighborliness of residents	Similar	52%	11	14	28
	Opportunities to participate in social events and activities	Lower	41%	14	15	13
	Opportunities to attend special events and festivals	Similar	46%	13	14	14
	Opportunities to volunteer	Lower	51%	14	15	13
	Opportunities to participate in community matters	Similar	47%	14	15	13
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	57%	12	17	35
	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Corona for help or information	Similar	45%	8	18
Contacted Corona elected officials to express your opinion		Similar	11%	10	14	35
Attended a local public meeting		Similar	15%	10	14	35
Watched a local public meeting		Similar	22%	10	14	35
Volunteered your time to some group/activity		Lower	22%	13	15	20
Campaigned or advocated for a local issue, cause, or candidate		Similar	13%	13	14	14
Voted in your most recent local election		Lower	67%	11	12	16
Used public transportation instead of driving		Similar	21%	6	14	64
Carpooled with other adults or children instead of driving alone		Similar	55%	4	15	80
Walked or biked instead of driving		Similar	55%	12	14	21
Please rate the quality of each of the following services in Corona.	Public information services	Similar	56%	13	15	20
	Economic development	Similar	48%	14	15	13

Please rate the quality of each of the following services in Corona.

Traffic enforcement	Similar	45%	15	19	26
Traffic signal timing	Similar	51%	10	15	40
Street repair	Similar	47%	14	19	31
Street cleaning	Similar	58%	12	17	35
Street lighting	Similar	62%	10	17	47
Sidewalk maintenance	Similar	53%	10	14	35
Bus or transit services	Similar	52%	6	14	64
Land use, planning and zoning	Similar	42%	11	16	37
Code enforcement	Similar	36%	14	18	27
Affordable high-speed internet access	Similar	43%	10	12	25
Garbage collection	Similar	75%	12	16	31
Drinking water	Similar	61%	13	15	20
Sewer services	Similar	71%	13	15	20
Storm water management	Similar	68%	12	17	35
Power (electric and/or gas) utility	Similar	66%	12	14	21
Utility billing	Similar	59%	12	15	26
Police/Sheriff services	Similar	64%	16	21	28
Crime prevention	Similar	50%	13	18	33

Please rate the quality of each of the following services in Corona.	Animal control	Similar	63%	10	16	43
	Ambulance or emergency medical services	Similar	78%	12	14	21
	Fire services	Similar	83%	12	17	35
	Fire prevention and education	Similar	71%	9	14	42
	Emergency preparedness	Similar	51%	13	16	25
	Preservation of natural areas	Similar	55%	10	15	40
	Corona open space	Lower	48%	13	15	20
	Recycling	Similar	60%	14	18	27
	Yard waste pick-up	Similar	73%	12	14	21
	City parks	Lower	65%	14	16	18
	Recreation programs or classes	Similar	61%	17	19	15
	Recreation centers or facilities	Similar	59%	13	16	25
	Health services	Similar	60%	12	14	21
	Public library services	Similar	80%	11	19	47
	Overall customer service by Corona employees	Similar	67%	15	20	30
	Please rate the following categories of Corona government performance.	The value of services for the taxes paid to Corona	Similar	43%	15	20
The overall direction that Corona is taking		Similar	51%	14	21	38
The job Corona government does at welcoming resident involvement		Similar	40%	16	19	21

Please rate the following categories of Corona government performance.	Overall confidence in Corona government	Similar	40%	13	15	20
	Generally acting in the best interest of the community	Similar	44%	13	15	20
	Being honest	Similar	46%	11	14	28
	Being open and transparent to the public	Similar	43%	9	12	33
	Informing residents about issues facing the community	Similar	41%	10	12	25
	Treating all residents fairly	Similar	51%	9	14	42
	Treating residents with respect	Similar	55%	9	12	33
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Corona	Similar	62%	16	20
The Federal Government		Similar	31%	10	13	30
Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.	Overall economic health	Similar	93%	9	14	42
	Overall quality of the transportation system	Similar	70%	8	12	41
	Overall design or layout of residential and commercial areas	Similar	84%	3	14	85
	Overall quality of the utility infrastructure	Similar	90%	7	11	45
	Overall feeling of safety	Similar	97%	2	14	92
	Overall quality of natural environment	Similar	80%	13	14	14
	Overall quality of parks and recreation opportunities	Similar	81%	7	12	50
	Overall health and wellness opportunities	Similar	77%	6	14	64
	Overall opportunities for education, culture, and the arts	Similar	76%	2	14	92

Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.






















In general, how many times do you:

Residents' connection and engagement with their community	Similar	68%	9	14	42
Access the internet from your home	Similar	95%	7	12	50
Access the internet from your cell phone	Similar	96%	3	12	83
Visit social media sites	Similar	82%	1	11	100
Use or check email	Similar	96%	10	12	25
Share your opinions online	Similar	34%	3	12	83
Shop online	Similar	64%	7	12	50
Please rate your overall health.	Similar	63%	12	14	21
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Lower	18%	13	14	14





Complete set of frequencies






















This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Corona.				
	Corona as a place to live	Excellent		22% N=152
		Good		60% N=407
		Fair		16% N=110
		Poor		1% N=7
	Your neighborhood as a place to live	Excellent		37% N=252
		Good		45% N=310
		Fair		11% N=77
		Poor		7% N=45
	Corona as a place to raise children	Excellent		30% N=189
		Good		47% N=297
		Fair		21% N=136
		Poor		2% N=15
	Corona as a place to work	Excellent		19% N=101
		Good		31% N=163
		Fair		36% N=193
		Poor		14% N=74
	Corona as a place to visit	Excellent		10% N=67
		Good		23% N=147

Please rate each of the following aspects of quality of life in Corona.	Corona as a place to visit	Fair		45% N=293
		Poor		22% N=142
	Corona as a place to retire	Excellent		14% N=88
		Good		34% N=208
		Fair		34% N=213
		Poor		18% N=108
	The overall quality of life	Excellent		15% N=99
		Good		57% N=385
		Fair		24% N=164
		Poor		3% N=23
	Sense of community	Excellent		14% N=95
		Good		40% N=266
		Fair		33% N=216
		Poor		13% N=82
Please rate each of the following characteristics as they relate to Corona as a whole.	Overall economic health	Excellent		11% N=67
		Good		44% N=263
		Fair		36% N=214
		Poor		8% N=48
	Overall quality of the transportation system	Excellent		9% N=51
		Good		30% N=174
		Fair		40% N=233

Please rate each of the following characteristics as they relate to Corona as a whole.






















Overall quality of the transportation system	Poor		22% N=132
	Excellent		12% N=80
Overall design or layout of residential and commercial areas	Good		43% N=292
	Fair		32% N=213
	Poor		13% N=90
	Excellent		13% N=85
Overall quality of the utility infrastructure	Good		52% N=343
	Fair		24% N=159
	Poor		10% N=67
	Excellent		11% N=74
Overall feeling of safety	Good		42% N=287
	Fair		32% N=217
	Poor		15% N=98
	Excellent		15% N=102
Overall quality of natural environment	Good		44% N=287
	Fair		33% N=215
	Poor		8% N=55
	Excellent		21% N=137
Overall quality of parks and recreation opportunities	Good		44% N=292
	Fair		27% N=178
	Poor		8% N=51





















Please rate each of the following characteristics as they relate to Corona as a whole.	Overall health and wellness opportunities	Excellent		12% N=70
		Good		43% N=255
		Fair		37% N=224
		Poor		9% N=51
	Overall opportunities for education, culture, and the arts	Excellent		12% N=73
		Good		36% N=219
		Fair		36% N=219
		Poor		16% N=95
	Residents' connection and engagement with their community	Excellent		7% N=43
		Good		32% N=191
		Fair		44% N=265
		Poor		17% N=103
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Corona to someone who asks	Very likely		32% N=215
		Somewhat likely		48% N=322
		Somewhat unlikely		12% N=83
		Very unlikely		8% N=50
	Remain in Corona for the next five years	Very likely		51% N=335
		Somewhat likely		30% N=194
		Somewhat unlikely		11% N=70
		Very unlikely		9% N=58
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		51% N=345

Please rate how safe or unsafe you feel:			
	In your neighborhood during the day	Somewhat safe	35% N=237
		Neither safe nor unsafe	9% N=64
		Somewhat unsafe	4% N=24
		Very unsafe	1% N=10
	In Corona's downtown/commercial area during the day	Very safe	16% N=103
		Somewhat safe	35% N=224
		Neither safe nor unsafe	22% N=142
		Somewhat unsafe	19% N=119
		Very unsafe	8% N=53
	From property crime	Very safe	13% N=90
		Somewhat safe	34% N=227
		Neither safe nor unsafe	20% N=136
		Somewhat unsafe	23% N=153
		Very unsafe	11% N=71
	From violent crime	Very safe	23% N=149
		Somewhat safe	35% N=230
		Neither safe nor unsafe	20% N=129
		Somewhat unsafe	18% N=119
		Very unsafe	5% N=32
	From fire, flood, or other natural disaster	Very safe	28% N=186
		Somewhat safe	45% N=304




Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster	Neither safe nor unsafe		13% N=89
		Somewhat unsafe		9% N=60
		Very unsafe		5% N=34
Please rate the job you feel the Corona community does at each of the following.	Making all residents feel welcome	Excellent		18% N=109
		Good		49% N=295
		Fair		24% N=146
		Poor		9% N=52
Attracting people from diverse backgrounds	Excellent		21% N=121	
	Good		46% N=259	
	Fair		26% N=149	
	Poor		7% N=39	
Valuing/respecting residents from diverse backgrounds	Excellent		23% N=131	
	Good		44% N=247	
	Fair		28% N=157	
	Poor		6% N=31	
Taking care of vulnerable residents	Excellent		11% N=54	
	Good		34% N=171	
	Fair		32% N=165	
	Poor		23% N=118	
Please rate each of the following in the Corona community.	Overall quality of business and service establishments	Excellent		12% N=82
		Good		45% N=300




















Please rate each of the following in the Corona community.

Overall quality of business and service establishments	Fair		34% N=229
	Poor		9% N=58
Variety of business and service establishments	Excellent		15% N=100
	Good		39% N=264
	Fair		31% N=211
	Poor		14% N=97
Vibrancy of downtown/commercial area	Excellent		5% N=31
	Good		18% N=114
	Fair		34% N=217
	Poor		43% N=268
Employment opportunities	Excellent		7% N=37
	Good		28% N=142
	Fair		39% N=202
	Poor		26% N=133
Shopping opportunities	Excellent		12% N=77
	Good		32% N=216
	Fair		34% N=230
	Poor		21% N=143
Cost of living	Excellent		5% N=34
	Good		24% N=157
	Fair		45% N=295






















Please rate each of the following in the Corona community.	Cost of living	Poor		27% N=176
	Overall image or reputation	Excellent		9% N=57
		Good		47% N=311
		Fair		34% N=222
		Poor		11% N=71
Please also rate each of the following in the Corona community.	Traffic flow on major streets	Excellent		6% N=40
		Good		30% N=201
		Fair		34% N=231
		Poor		30% N=205
	Ease of public parking	Excellent		11% N=69
		Good		41% N=265
		Fair		36% N=229
		Poor		13% N=81
	Ease of travel by car	Excellent		15% N=99
		Good		37% N=245
		Fair		30% N=200
		Poor		19% N=124
	Ease of travel by public transportation	Excellent		11% N=35
		Good		24% N=80
		Fair		35% N=117
		Poor		30% N=101



















Please also rate each of the following in the Corona community.

Ease of travel by bicycle	Excellent		16% N=67
	Good		33% N=139
	Fair		35% N=149
	Poor		16% N=66
Ease of walking	Excellent		22% N=137
	Good		37% N=230
	Fair		30% N=188
	Poor		11% N=72
Well-planned residential growth	Excellent		9% N=49
	Good		33% N=184
	Fair		29% N=164
	Poor		29% N=166
Well-planned commercial growth	Excellent		8% N=43
	Good		28% N=149
	Fair		39% N=205
	Poor		25% N=135
Well-designed neighborhoods	Excellent		13% N=83
	Good		41% N=260
	Fair		36% N=231
	Poor		10% N=61
Preservation of the historical or cultural character of the community	Excellent		12% N=62






















Please also rate each of the following in the Corona community.				
Preservation of the historical or cultural character of the community	Good		40%	N=209
	Fair		35%	N=184
	Poor		14%	N=75
Public places where people want to spend time	Excellent		10%	N=64
	Good		28%	N=179
	Fair		35%	N=219
	Poor		27%	N=172
Variety of housing options	Excellent		10%	N=58
	Good		34%	N=206
	Fair		35%	N=208
	Poor		22%	N=131
Availability of affordable quality housing	Excellent		6%	N=34
	Good		19%	N=110
	Fair		36%	N=206
	Poor		39%	N=228
Overall quality of new development	Excellent		10%	N=60
	Good		38%	N=218
	Fair		36%	N=207
	Poor		16%	N=90
Overall appearance	Excellent		10%	N=68
	Good		40%	N=267




















Please also rate each of the following in the Corona community.






















Overall appearance	Fair		39% N=259
	Poor		11% N=75
Cleanliness	Excellent		11% N=71
	Good		39% N=255
	Fair		29% N=195
	Poor		21% N=139
Water resources	Excellent		4% N=22
	Good		19% N=106
	Fair		36% N=199
	Poor		41% N=227
Air quality	Excellent		8% N=51
	Good		31% N=207
	Fair		44% N=291
	Poor		17% N=111
Availability of paths and walking trails	Excellent		17% N=105
	Good		40% N=251
	Fair		27% N=170
	Poor		15% N=94
Fitness opportunities	Excellent		19% N=116
	Good		41% N=254
	Fair		29% N=179






















Please also rate each of the following in the Corona community.				
Fitness opportunities	Poor		10%	N=63
	Excellent		12%	N=71
Recreational opportunities	Good		39%	N=235
	Fair		34%	N=208
	Poor		15%	N=90
Availability of affordable quality food	Excellent		15%	N=99
	Good		37%	N=239
	Fair		34%	N=221
	Poor		14%	N=91
Availability of affordable quality health care	Excellent		10%	N=59
	Good		36%	N=209
	Fair		39%	N=232
	Poor		15%	N=87
Availability of preventive health services	Excellent		13%	N=67
	Good		35%	N=180
	Fair		38%	N=199
	Poor		14%	N=74
Availability of affordable quality mental health care	Excellent		10%	N=37
	Good		28%	N=107
	Fair		37%	N=142
	Poor		25%	N=96

Please also rate each of the following in the Corona community.






















Opportunities to attend cultural/arts/music activities	Excellent		7% N=35
	Good		24% N=131
	Fair		38% N=204
	Poor		31% N=168
Community support for the arts	Excellent		8% N=35
	Good		29% N=134
	Fair		36% N=164
	Poor		28% N=127
Availability of affordable quality childcare/preschool	Excellent		10% N=39
	Good		37% N=148
	Fair		33% N=131
	Poor		20% N=79
K-12 education	Excellent		19% N=100
	Good		48% N=251
	Fair		25% N=127
	Poor		8% N=41
Adult educational opportunities	Excellent		10% N=40
	Good		37% N=152
	Fair		37% N=153
	Poor		17% N=69
Sense of civic/community pride	Excellent		8% N=46






















Please also rate each of the following in the Corona community.				
Sense of civic/community pride	Good		38%	N=217
	Fair		39%	N=227
	Poor		15%	N=87
Neighborliness of residents	Excellent		11%	N=68
	Good		41%	N=254
	Fair		37%	N=231
	Poor		12%	N=74
Opportunities to participate in social events and activities	Excellent		6%	N=33
	Good		35%	N=190
	Fair		40%	N=220
	Poor		19%	N=107
Opportunities to attend special events and festivals	Excellent		9%	N=52
	Good		36%	N=205
	Fair		35%	N=199
	Poor		19%	N=107
Opportunities to volunteer	Excellent		11%	N=50
	Good		39%	N=169
	Fair		31%	N=135
	Poor		19%	N=85
Opportunities to participate in community matters	Excellent		10%	N=46
	Good		37%	N=168

Please also rate each of the following in the Corona community.	Opportunities to participate in community matters	Fair		38% N=172
		Poor		15% N=70
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		14% N=71
		Good		44% N=230
Fair			31% N=163	
Poor			11% N=59	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Corona for help or information	No		54% N=368
		Yes		46% N=309
	Contacted Corona elected officials to express your opinion	No		89% N=596
		Yes		11% N=74
	Attended a local public meeting	No		84% N=568
		Yes		16% N=108
	Watched a local public meeting	No		78% N=531
		Yes		22% N=149
	Volunteered your time to some group/activity	No		78% N=525
		Yes		22% N=147
	Campaigned or advocated for a local issue, cause, or candidate	No		87% N=591
		Yes		13% N=86
	Voted in your most recent local election	No		32% N=216
		Yes		68% N=463
Used public transportation instead of driving	No		78% N=534	






















Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Yes		22% N=146
	Carpooled with other adults or children instead of driving alone	No		46% N=310
		Yes		54% N=370
	Walked or biked instead of driving	No		45% N=306
Yes			55% N=372	
Please rate the quality of each of the following services in Corona.	Public information services	Excellent		11% N=59
		Good		44% N=247
		Fair		34% N=194
		Poor		11% N=64
	Economic development	Excellent		6% N=31
		Good		41% N=214
		Fair		37% N=196
		Poor		16% N=83
	Traffic enforcement	Excellent		7% N=42
		Good		37% N=223
		Fair		34% N=207
		Poor		22% N=135
	Traffic signal timing	Excellent		10% N=68
		Good		40% N=269
		Fair		29% N=195
		Poor		21% N=140























Please rate the quality of each of the following services in Corona.

Street repair	Excellent		8% N=52
	Good		39% N=259
	Fair		28% N=189
	Poor		26% N=173
Street cleaning	Excellent		13% N=83
	Good		45% N=301
	Fair		27% N=179
	Poor		15% N=102
Street lighting	Excellent		15% N=100
	Good		48% N=318
	Fair		28% N=188
	Poor		9% N=62
Sidewalk maintenance	Excellent		11% N=72
	Good		41% N=273
	Fair		30% N=197
	Poor		18% N=121
Bus or transit services	Excellent		14% N=50
	Good		35% N=127
	Fair		34% N=121
	Poor		17% N=61
Land use, planning and zoning	Excellent		7% N=34






















Please rate the quality of each of the following services in Corona.				
Land use, planning and zoning	Good		33%	N=159
	Fair		37%	N=175
	Poor		23%	N=109
Code enforcement	Excellent		7%	N=37
	Good		27%	N=145
	Fair		36%	N=190
	Poor		30%	N=158
Affordable high-speed internet access	Excellent		11%	N=65
	Good		32%	N=193
	Fair		33%	N=201
	Poor		24%	N=142
Garbage collection	Excellent		26%	N=173
	Good		48%	N=317
	Fair		23%	N=150
	Poor		3%	N=19
Drinking water	Excellent		14%	N=91
	Good		46%	N=295
	Fair		29%	N=183
	Poor		11%	N=71
Sewer services	Excellent		17%	N=106
	Good		53%	N=324






















Please rate the quality of each of the following services in Corona.

Sewer services	Fair		27% N=166
	Poor		2% N=13
Storm water management	Excellent		18% N=95
	Good		50% N=267
	Fair		28% N=149
	Poor		5% N=27
Power (electric and/or gas) utility	Excellent		16% N=108
	Good		49% N=329
	Fair		28% N=189
	Poor		6% N=38
Utility billing	Excellent		14% N=94
	Good		44% N=291
	Fair		31% N=200
	Poor		11% N=69
Police/Sheriff services	Excellent		24% N=149
	Good		39% N=246
	Fair		29% N=180
	Poor		8% N=49
Crime prevention	Excellent		12% N=70
	Good		37% N=214
	Fair		31% N=177






















Please rate the quality of each of the following services in Corona.			
Crime prevention	Poor		20% N=112
	Excellent		16% N=86
Animal control	Good		46% N=249
	Fair		25% N=137
	Poor		13% N=69
	Excellent		27% N=123
Ambulance or emergency medical services	Good		51% N=235
	Fair		19% N=89
	Poor		3% N=15
	Excellent		35% N=192
Fire services	Good		48% N=265
	Fair		15% N=81
	Poor		3% N=17
	Excellent		35% N=192
Fire prevention and education	Good		48% N=222
	Fair		20% N=94
	Poor		8% N=36
	Excellent		24% N=113
Emergency preparedness	Good		36% N=158
	Fair		30% N=131
	Poor		18% N=81
	Excellent		16% N=71











Please rate the quality of each of the following services in Corona.





Preservation of natural areas	Excellent		14% N=69
	Good		41% N=206
	Fair		27% N=135
	Poor		19% N=97
Corona open space	Excellent		10% N=52
	Good		37% N=198
	Fair		32% N=171
	Poor		22% N=120
Recycling	Excellent		13% N=86
	Good		47% N=296
	Fair		29% N=184
	Poor		11% N=71
Yard waste pick-up	Excellent		25% N=141
	Good		49% N=281
	Fair		19% N=108
	Poor		7% N=41
City parks	Excellent		20% N=128
	Good		44% N=290
	Fair		25% N=161
	Poor		11% N=72
Recreation programs or classes	Excellent		15% N=73

Please rate the quality of each of the following services in Corona.	Recreation programs or classes	Good		45% N=212
		Fair		31% N=146
		Poor		8% N=38
Recreation centers or facilities	Excellent		16% N=74	
	Good		43% N=200	
	Fair		31% N=148	
	Poor		10% N=48	
Health services	Excellent		14% N=66	
	Good		45% N=208	
	Fair		30% N=138	
	Poor		11% N=53	
Public library services	Excellent		29% N=153	
	Good		51% N=272	
	Fair		19% N=99	
	Poor		2% N=10	
Overall customer service by Corona employees	Excellent		19% N=110	
	Good		48% N=276	
	Fair		26% N=148	
	Poor		7% N=40	
Please rate the following categories of Corona government performance.	The value of services for the taxes paid to Corona	Excellent		6% N=36
		Good		36% N=207






















Please rate the following categories of Corona government performance.






















The value of services for the taxes paid to Corona	Fair		38% N=221
	Poor		19% N=112
The overall direction that Corona is taking	Excellent		8% N=45
	Good		43% N=250
	Fair		32% N=190
	Poor		17% N=100
The job Corona government does at welcoming resident involvement	Excellent		7% N=32
	Good		32% N=148
	Fair		38% N=176
	Poor		22% N=102
Overall confidence in Corona government	Excellent		6% N=35
	Good		32% N=182
	Fair		39% N=225
	Poor		22% N=128
Generally acting in the best interest of the community	Excellent		7% N=37
	Good		37% N=201
	Fair		37% N=200
	Poor		20% N=109
Being honest	Excellent		9% N=41
	Good		35% N=169
	Fair		34% N=165






















Please rate the following categories of Corona government performance.	Being honest	Poor		22% N=103
	Being open and transparent to the public	Excellent		6% N=31
		Good		35% N=172
		Fair		35% N=174
		Poor		23% N=114
Informing residents about issues facing the community	Excellent		10% N=51	
	Good		31% N=165	
	Fair		35% N=189	
	Poor		24% N=127	
Treating all residents fairly	Excellent		12% N=59	
	Good		38% N=185	
	Fair		31% N=148	
	Poor		19% N=93	
Treating residents with respect	Excellent		13% N=71	
	Good		41% N=219	
	Fair		31% N=162	
	Poor		15% N=79	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Corona	Excellent		12% N=76
		Good		49% N=308
		Fair		32% N=201
		Poor		8% N=49

Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	Excellent		5% N=32
		Good		25% N=147
		Fair		36% N=216
		Poor		34% N=202
Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.	Overall economic health	Essential		44% N=292
		Very important		49% N=327
		Somewhat important		7% N=47
		Not at all important		0% N=2
Overall quality of the transportation system	Essential		27% N=182	
	Very important		42% N=279	
	Somewhat important		28% N=190	
	Not at all important		3% N=19	
Overall design or layout of residential and commercial areas	Essential		36% N=244	
	Very important		47% N=317	
	Somewhat important		15% N=102	
	Not at all important		2% N=15	
Overall quality of the utility infrastructure	Essential		46% N=312	
	Very important		43% N=289	
	Somewhat important		9% N=60	
	Not at all important		2% N=11	
Overall feeling of safety	Essential		67% N=450	

Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.

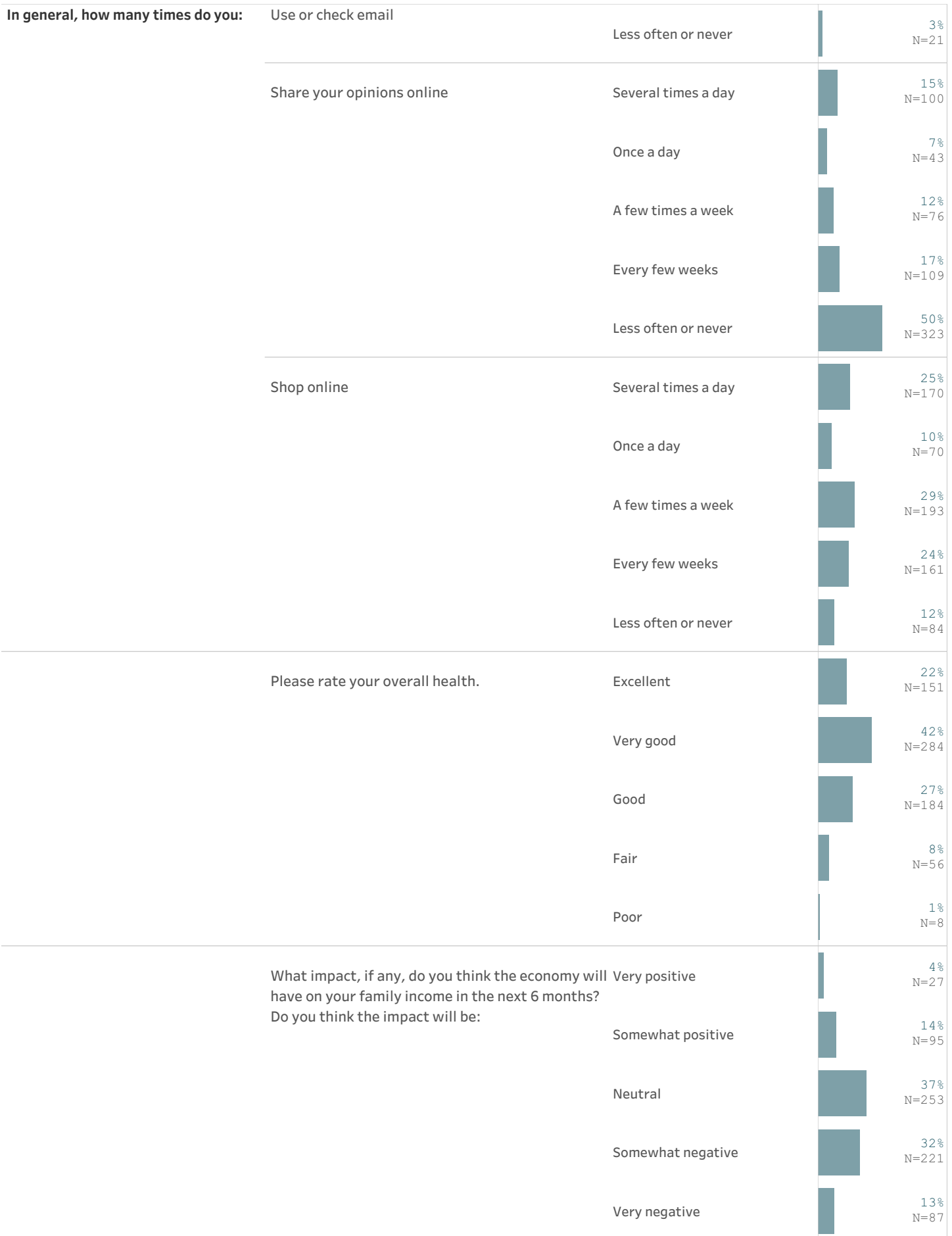
Overall feeling of safety	Very important		30% N=201
	Somewhat important		2% N=17
	Not at all important		1% N=5
Overall quality of natural environment	Essential		37% N=247
	Very important		42% N=287
	Somewhat important		18% N=122
	Not at all important		3% N=20
Overall quality of parks and recreation opportunities	Essential		31% N=210
	Very important		49% N=332
	Somewhat important		18% N=119
	Not at all important		2% N=14
Overall health and wellness opportunities	Essential		33% N=226
	Very important		44% N=300
	Somewhat important		18% N=125
	Not at all important		4% N=29
Overall opportunities for education, culture, and the arts	Essential		35% N=239
	Very important		40% N=275
	Somewhat important		21% N=145
	Not at all important		3% N=22
Residents' connection and engagement with their community	Essential		19% N=131
	Very important		48% N=325

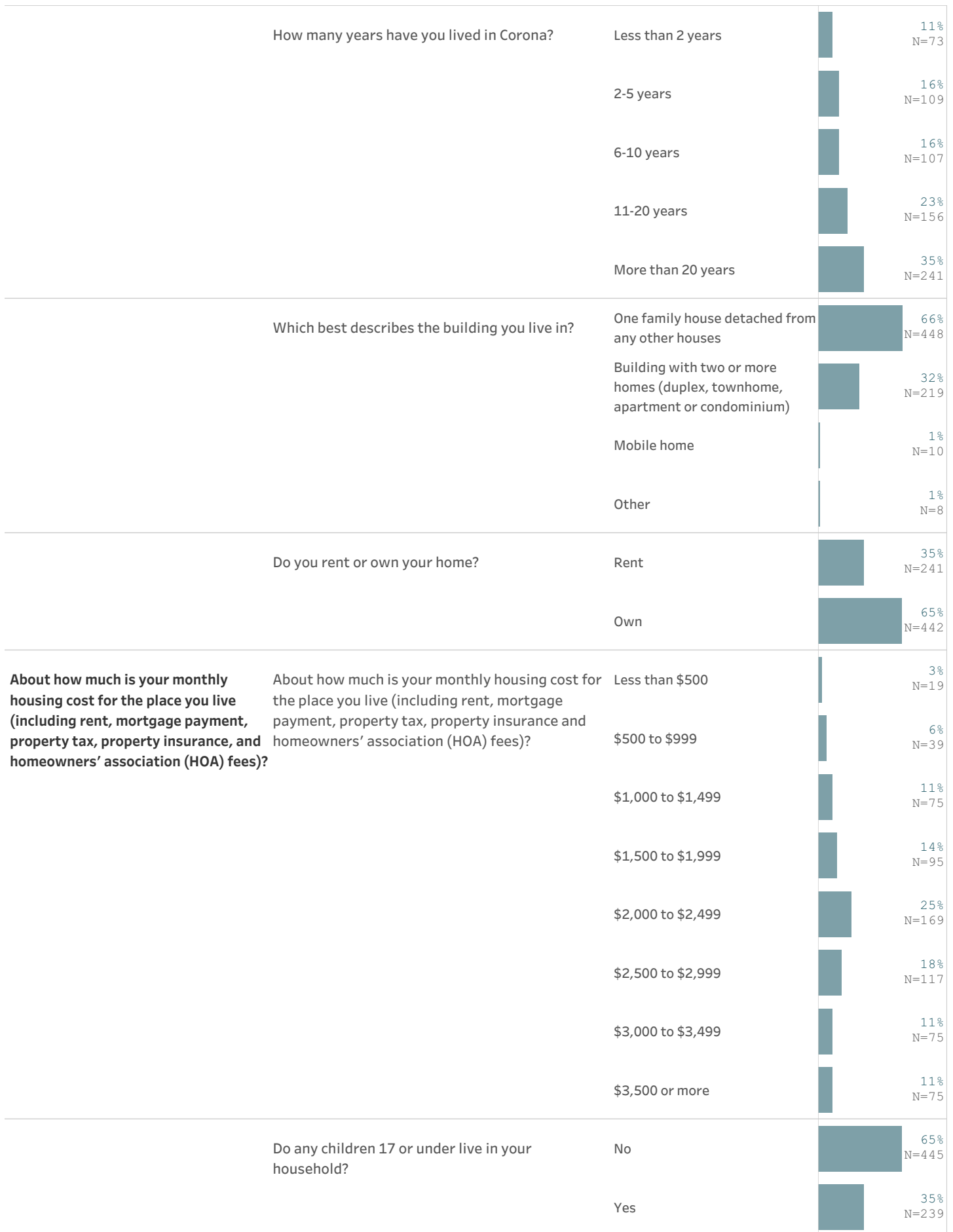
Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Somewhat important		29% N=195
		Not at all important		4% N=30
Please rate each of the following in the Corona community.	Public safety efforts (e.g., protection of the general public)	Excellent		13% N=86
		Good		46% N=295
		Fair		30% N=196
		Poor		10% N=68
City's efforts to reduce homelessness	Excellent		6% N=33	
	Good		19% N=106	
	Fair		23% N=129	
	Poor		52% N=288	
Places to recreate, socialize, meet, and connect with friends, neighbors and family	Excellent		6% N=38	
	Good		31% N=187	
	Fair		41% N=249	
	Poor		21% N=129	
Variety and frequency of community events	Excellent		7% N=38	
	Good		32% N=173	
	Fair		40% N=216	
	Poor		21% N=111	
Bike lanes	Excellent		11% N=64	
	Good		39% N=215	
	Fair		35% N=197	





















Please rate each of the following in the Corona community.	Bike lanes	Poor		14% N=81
	Given the chance to start over, how likely or unlikely would you be to choose to live in Corona again?	Very likely		41% N=274
		Somewhat likely		39% N=263
		Somewhat unlikely		13% N=90
		Very unlikely		7% N=44
How prepared, if at all, do you feel you are in an event of an emergency?	Very prepared		19% N=124	
	Somewhat prepared		64% N=430	
	Not at all prepared		17% N=114	
Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.	Recreation services online facility reservations	Very likely		33% N=198
		Somewhat likely		38% N=230
		Somewhat unlikely		13% N=79
		Very unlikely		16% N=94
Online animal license renewals	Very likely		59% N=336	
	Somewhat likely		21% N=122	
	Somewhat unlikely		6% N=33	
	Very unlikely		13% N=76	
Improved online utility customer portal (e.g., service requests, payment history, usage)	Very likely		58% N=355	
	Somewhat likely		28% N=173	
	Somewhat unlikely		7% N=41	
	Very unlikely		7% N=42	
Lost and found pet portal	Very likely		50% N=285	





Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.	Service	Likelihood	Percentage and Count	
			Percentage	Count (N)
Lost and found pet portal		Somewhat likely	27%	N=155
		Somewhat unlikely	9%	N=52
		Very unlikely	14%	N=79
Chatbot with detailed information about City services		Very likely	25%	N=148
		Somewhat likely	38%	N=220
		Somewhat unlikely	22%	N=126
		Very unlikely	15%	N=89
Online applications for printing of bus fares/passes		Very likely	26%	N=142
		Somewhat likely	20%	N=112
		Somewhat unlikely	19%	N=103
		Very unlikely	36%	N=197
Additional online payment capabilities (e.g., parking, citations, library fines, etc.)		Very likely	43%	N=267
		Somewhat likely	31%	N=189
		Somewhat unlikely	12%	N=76
		Very unlikely	14%	N=86
Additional online permit applications (e.g., alarm permits, block party permits, etc.)		Very likely	43%	N=262
		Somewhat likely	29%	N=177
		Somewhat unlikely	11%	N=69
		Very unlikely	17%	N=102
Special event insurance quotes/payments		Very likely	31%	N=171
		Somewhat likely	29%	N=158

Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.	Special event insurance quotes/payments	Somewhat unlikely	15% N=80
		Very unlikely	26% N=141
In general, how many times do you:	Access the internet from your home	Several times a day	81% N=544
		Once a day	8% N=54
		A few times a week	6% N=43
		Every few weeks	1% N=5
		Less often or never	4% N=30
Access the internet from your cell phone	Several times a day	89% N=600	
	Once a day	3% N=22	
	A few times a week	3% N=21	
	Every few weeks	0% N=2	
	Less often or never	4% N=29	
Visit social media sites	Several times a day	61% N=407	
	Once a day	14% N=94	
	A few times a week	6% N=42	
	Every few weeks	3% N=21	
	Less often or never	16% N=106	
Use or check email	Several times a day	78% N=524	
	Once a day	12% N=83	
	A few times a week	5% N=35	
	Every few weeks	1% N=10	





	Are you or any other members of your household aged 65 or older?	No		69% N=473
		Yes		31% N=210
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		8% N=52
		\$25,000 to \$49,999		11% N=74
		\$50,000 to \$74,999		18% N=117
		\$75,000 to \$99,999		19% N=121
		\$100,000 to \$149,999		20% N=130
		\$150,000 or more		24% N=159
		Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino
Yes, I consider myself to be Spanish, Hispanic, or Latino				42% N=285
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		3% N=18
		Asian, Asian Indian, or Pacific Islander		15% N=100
		Black or African American		4% N=28
		White		61% N=400
		Other		23% N=147
	In which category is your age?	18-24 years		4% N=25
		25-34 years		25% N=170
		35-44 years		17% N=115
		45-54 years		23% N=156
		55-64 years		14% N=93
		65-74 years		12% N=79

In which category is your age?	75 years or older	 7% N=45
What is your gender?	Woman	 54% N=371
	Man	 44% N=302
	Identify in another way	 1% N=9

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Corona conducted a survey of 714 residents. Survey invitations were mailed to randomly selected households and data were collected from May 16th, 2022 to August 17th, 2022. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Corona. The open participation survey was identical to the probability sample survey with two small updates it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on June 20th, 2022. The survey remained open for 8 weeks and there were 310 responses.





The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Corona. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

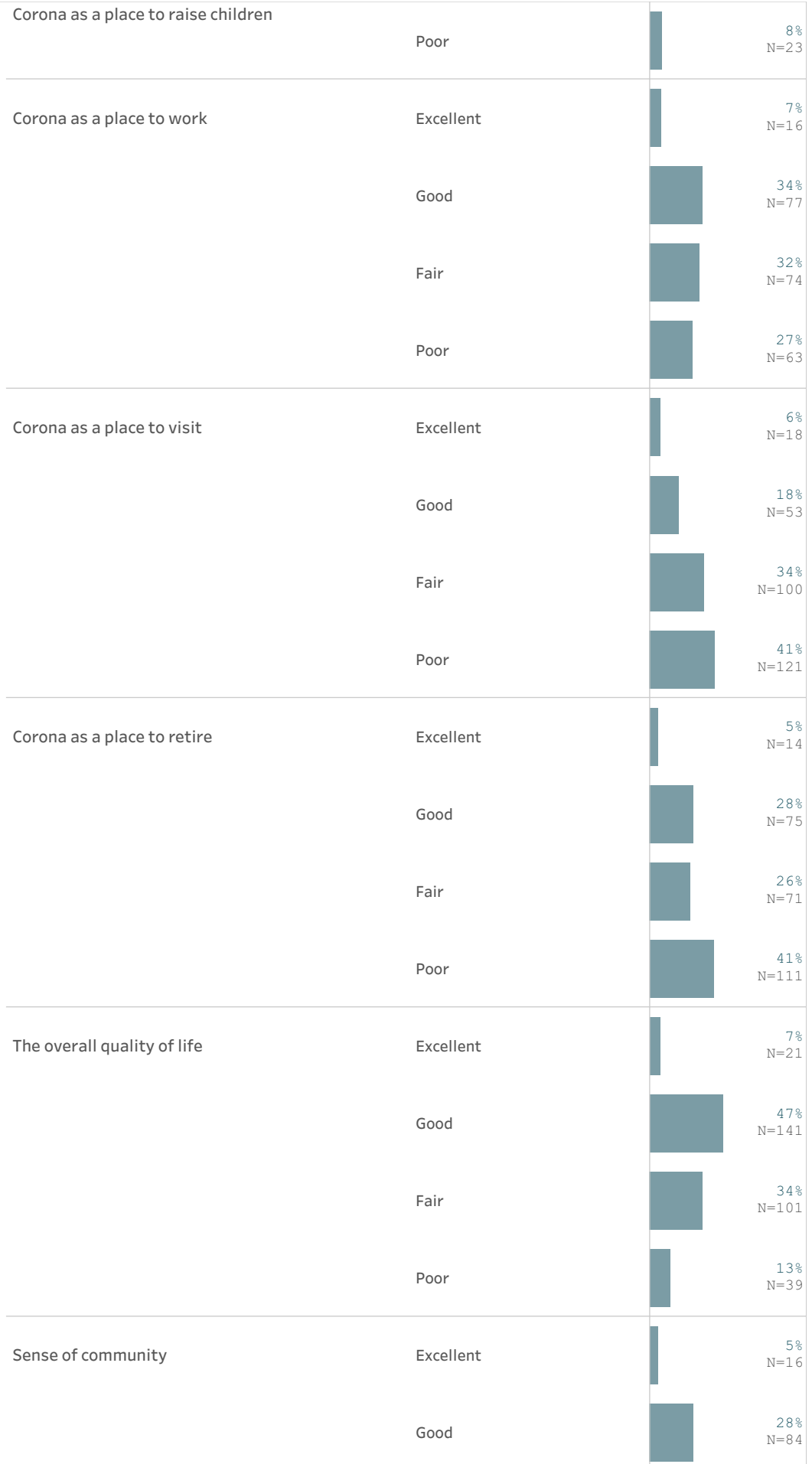
		Unweighted	Weighted	Target*
Age	18-34	10%	29%	33%
	35-54	49%	40%	37%
	55+	41%	31%	29%
Area	Area 1	11%	19%	19%
	Area 2	9%	21%	21%
	Area 3	17%	17%	17%
	Area 4	24%	19%	21%
	Area 5	39%	24%	22%
Hispanic	No, not Spanish, Hispanic, or Latino	76%	56%	56%
	Yes, I consider myself to be Spanish, Hispa..	24%	44%	44%
Housing type	Attached	11%	33%	33%
	Detached	89%	67%	67%
race	Not white	28%	44%	44%
	White	72%	56%	56%
Race/ethnicity	Not white alone	39%	64%	66%
	White alone, not Hispanic or Latino	61%	36%	34%
Sex	Man	29%	46%	50%
	Woman	71%	54%	50%
Sex/age	Man 18-34	2%	12%	18%
	Man 35-54	14%	19%	18%
	Man 55+	12%	15%	14%
	Woman 18-34	7%	17%	16%
	Woman 35-54	36%	21%	19%
	Woman 55+	28%	16%	15%
Tenure	Own	89%	64%	64%
	Rent	11%	36%	36%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

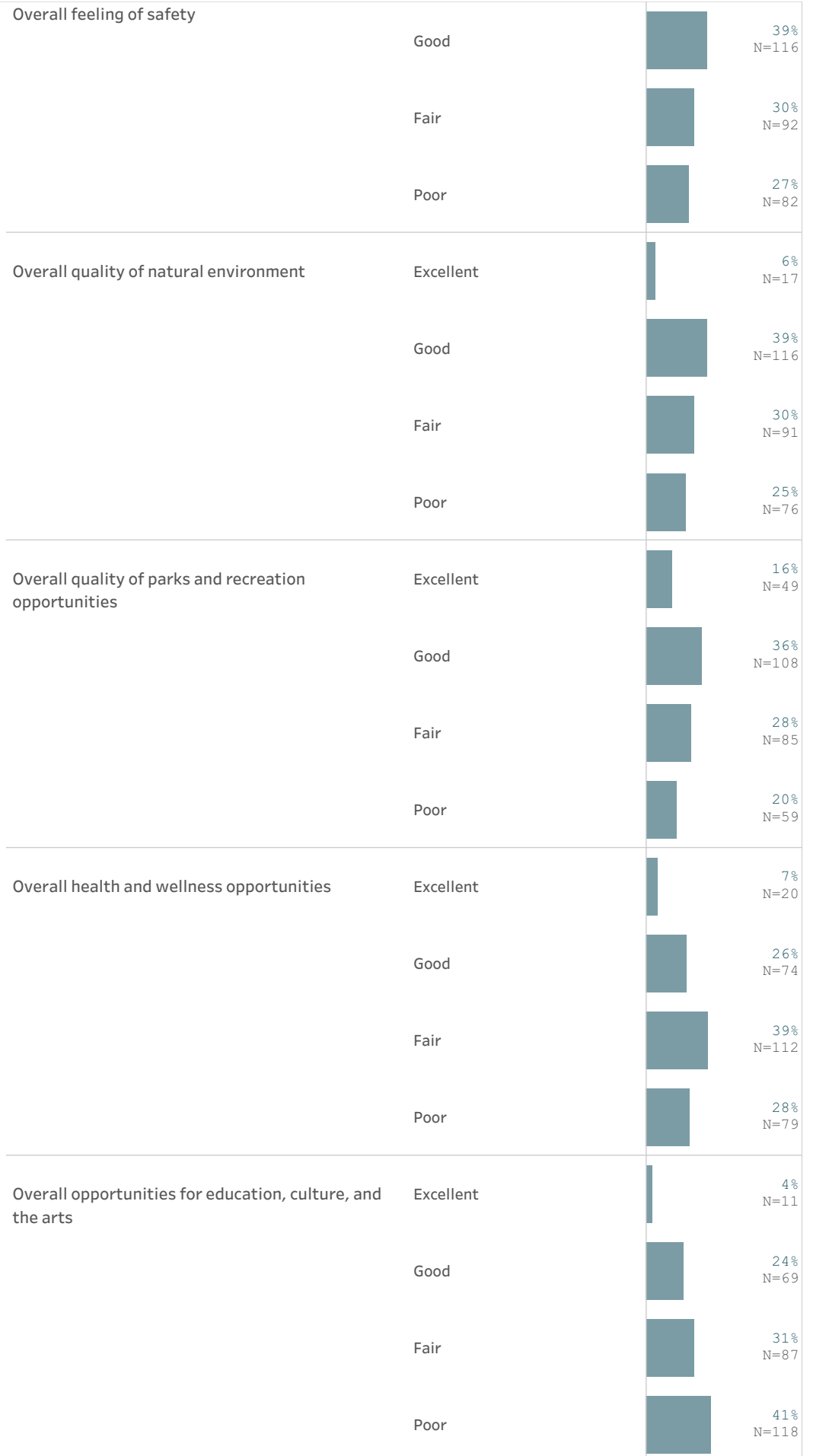
		In Which district of Corona do you live? (Refer to the District 1 (orange) map above.)		19% N=60
		District 2 (blue)		21% N=64
		District 3 (pink)		17% N=53
		District 4 (yellow)		19% N=59
		District 5 (green)		24% N=73
Please rate each of the following aspects of quality of life in Corona.	Corona as a place to live	Excellent		11% N=33
		Good		56% N=174
		Fair		24% N=74
		Poor		9% N=27
Your neighborhood as a place to live	Excellent		21% N=65	
	Good		49% N=147	
	Fair		22% N=68	
	Poor		8% N=23	
Corona as a place to raise children	Excellent		13% N=36	
	Good		54% N=152	
	Fair		25% N=70	







Please rate each of the following aspects of quality of life in Corona.






















Please rate each of the following aspects of quality of life in Corona.	Sense of community	Fair		38% N=116
		Poor		29% N=87
Please rate each of the following characteristics as they relate to Corona as a whole.	Overall economic health	Excellent		5% N=15
		Good		28% N=80
		Fair		55% N=158
		Poor		12% N=36
Overall quality of the transportation system	Excellent	Excellent		2% N=5
		Good		23% N=65
		Fair		30% N=85
		Poor		46% N=130
Overall design or layout of residential and commercial areas	Excellent	Excellent		3% N=9
		Good		35% N=104
		Fair		34% N=101
		Poor		28% N=85
Overall quality of the utility infrastructure	Excellent	Excellent		2% N=6
		Good		42% N=122
		Fair		42% N=121
		Poor		14% N=41
Overall feeling of safety	Excellent		4% N=11	

Please rate each of the following characteristics as they relate to Corona as a whole.

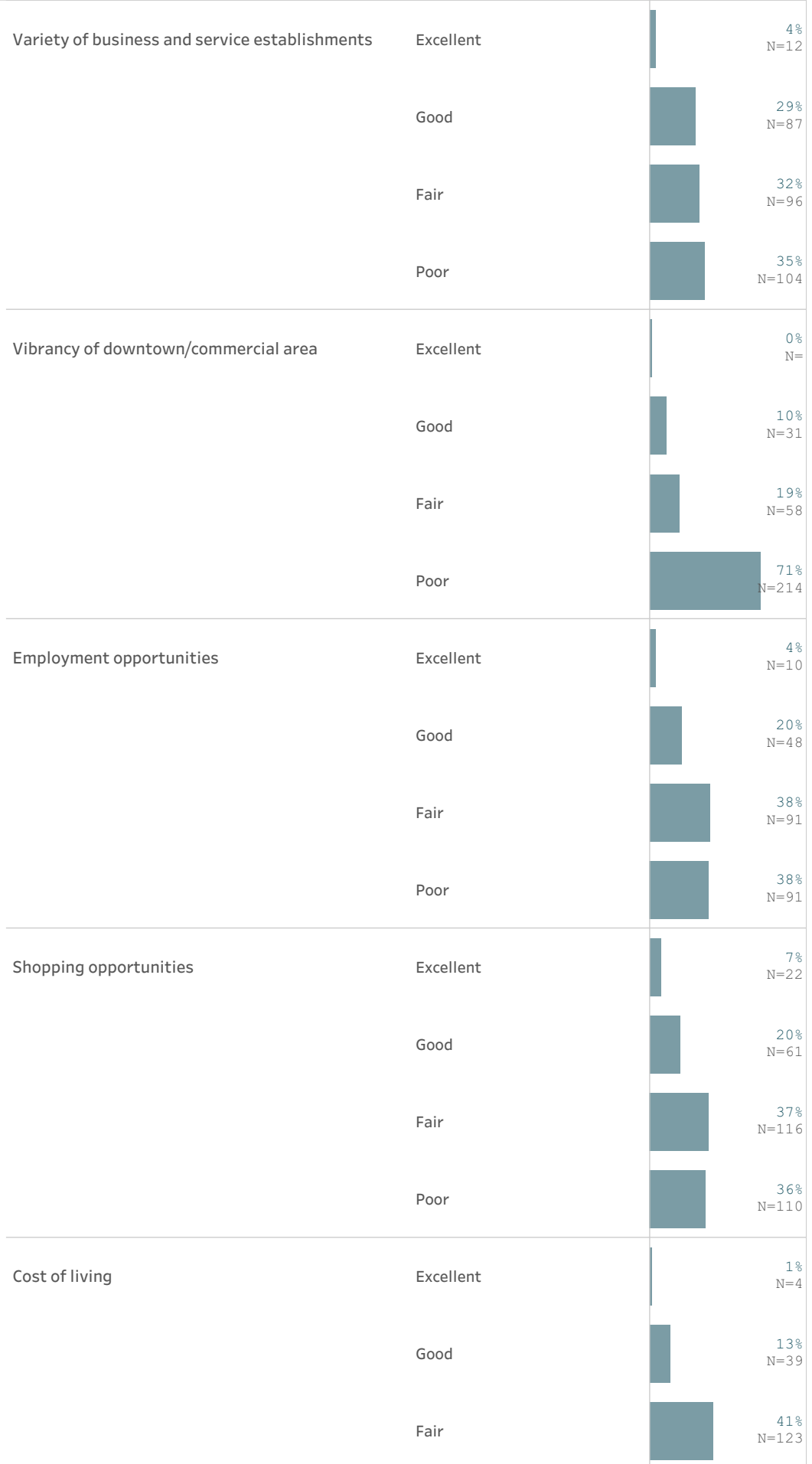












Please rate each of the following characteristics as they relate to Corona as a whole.	Residents' connection and engagement with their community	Excellent		2% N=7
		Good		26% N=74
		Fair		36% N=105
		Poor		36% N=103
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Corona to someone who asks	Very likely		20% N=63
		Somewhat likely		40% N=122
		Somewhat unlikely		19% N=58
		Very unlikely		21% N=65
	Remain in Corona for the next five years	Very likely		39% N=117
		Somewhat likely		27% N=81
		Somewhat unlikely		17% N=51
		Very unlikely		17% N=51
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		37% N=114
		Somewhat safe		40% N=123
		Neither safe nor unsafe		6% N=19
		Somewhat unsafe		12% N=37
		Very unsafe		5% N=16
	In Corona's downtown/commercial area during the day	Very safe		4% N=11
		Somewhat safe		29% N=86

Please rate how safe or unsafe you feel:	In Corona's downtown/commercial area during the day	Neither safe nor unsafe		16% N=47
		Somewhat unsafe		33% N=100
		Very unsafe		19% N=55
From property crime	Very safe		6% N=19	
	Somewhat safe		26% N=80	
	Neither safe nor unsafe		17% N=51	
	Somewhat unsafe		32% N=95	
	Very unsafe		18% N=55	
From violent crime	Very safe		13% N=38	
	Somewhat safe		37% N=111	
	Neither safe nor unsafe		21% N=62	
	Somewhat unsafe		20% N=61	
	Very unsafe		9% N=27	
From fire, flood, or other natural disaster	Very safe		25% N=75	
	Somewhat safe		38% N=115	
	Neither safe nor unsafe		16% N=50	
	Somewhat unsafe		18% N=54	
	Very unsafe		4% N=11	
Please rate the job you feel the Corona community does at each of the	Making all residents feel welcome	Excellent		11% N=32

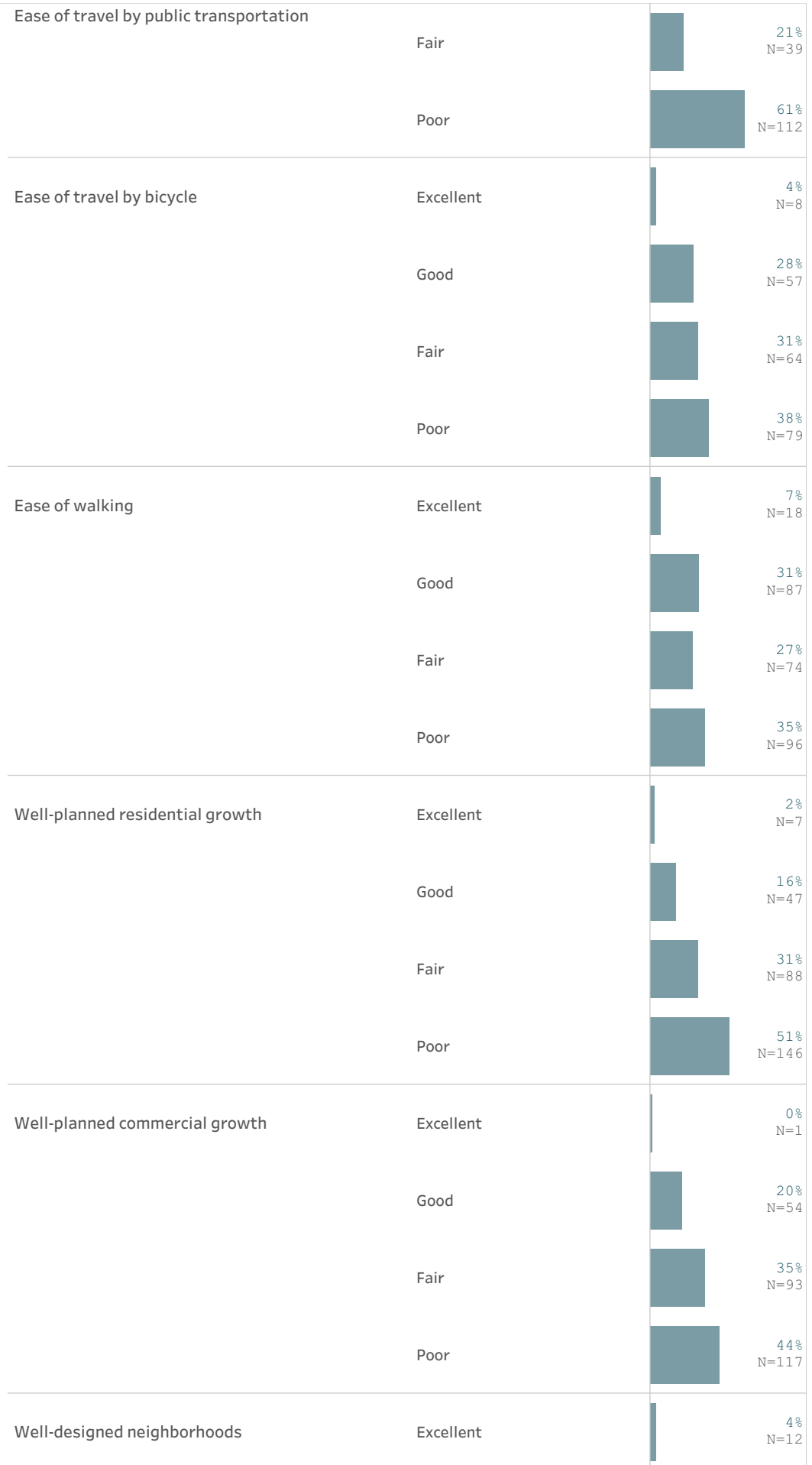
Please rate the job you feel the Corona community does at each of the following.				
Making all residents feel welcome	Good		31% N=88	
	Fair		42% N=120	
	Poor		15% N=44	
Attracting people from diverse backgrounds	Excellent		14% N=36	
	Good		37% N=96	
	Fair		35% N=91	
	Poor		14% N=38	
Valuing/respecting residents from diverse backgrounds	Excellent		11% N=29	
	Good		41% N=110	
	Fair		35% N=95	
	Poor		13% N=35	
Taking care of vulnerable residents	Excellent		5% N=15	
	Good		18% N=48	
	Fair		37% N=99	
	Poor		40% N=106	
Please rate each of the following in the Corona community.	Overall quality of business and service establishments	Excellent		6% N=19
		Good		30% N=92
		Fair		43% N=131
		Poor		21% N=64

Please rate each of the following in the Corona community.



Please rate each of the following in the Corona community.	Cost of living	Poor		46% N=139
	Overall image or reputation	Excellent		6% N=19
		Good		35% N=109
		Fair		39% N=119
		Poor		20% N=60
Please also rate each of the following in the Corona community.	Traffic flow on major streets	Excellent		2% N=5
		Good		15% N=47
		Fair		26% N=81
		Poor		57% N=176
Ease of public parking	Excellent		6% N=16	
	Good		31% N=89	
	Fair		41% N=120	
	Poor		22% N=65	
Ease of travel by car	Excellent		5% N=14	
	Good		30% N=91	
	Fair		27% N=82	
	Poor		39% N=119	
Ease of travel by public transportation	Excellent		7% N=14	
	Good		11% N=20	

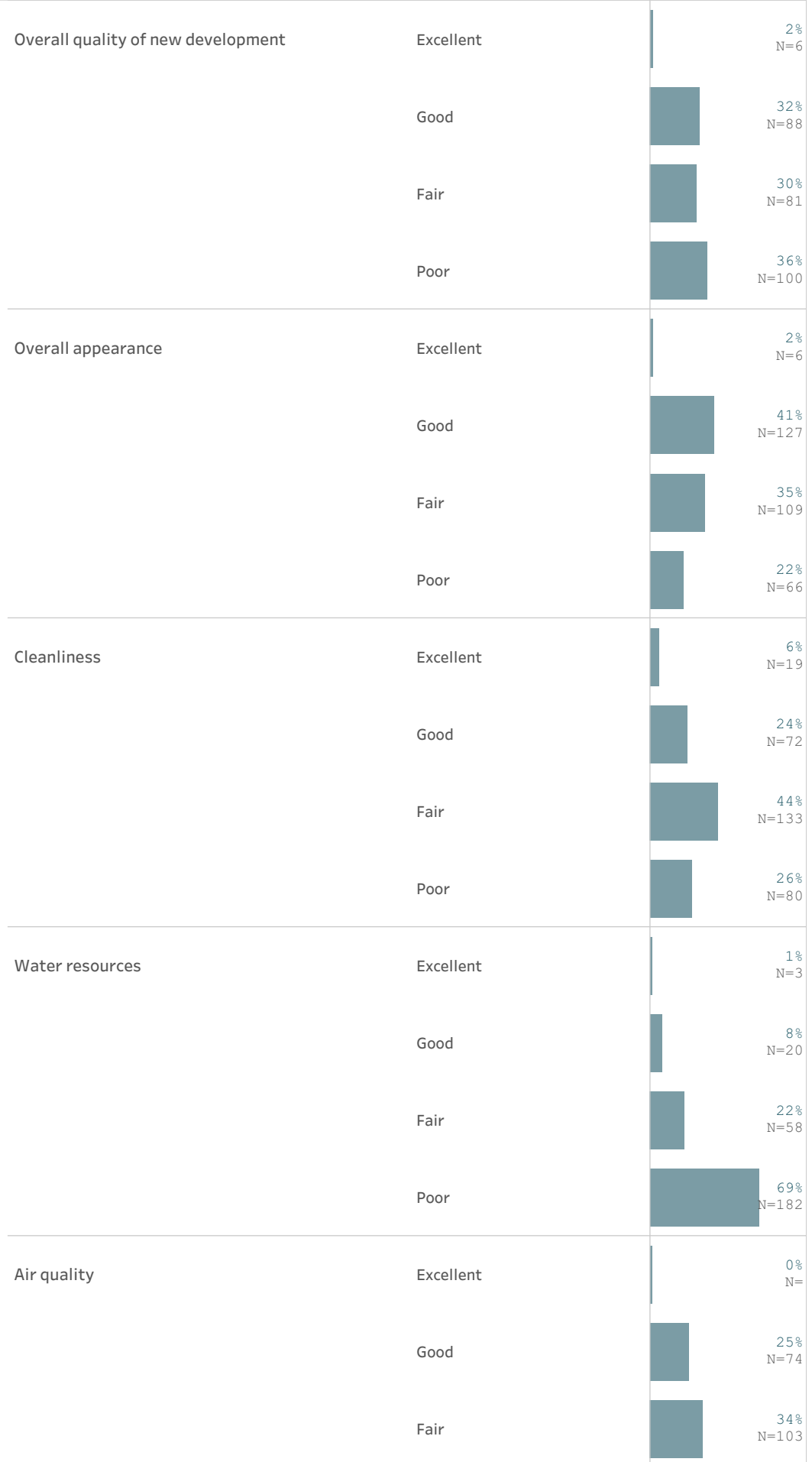
Please also rate each of the following in the Corona community.






















Please also rate each of the following in the Corona community.



Please also rate each of the following in the Corona community.



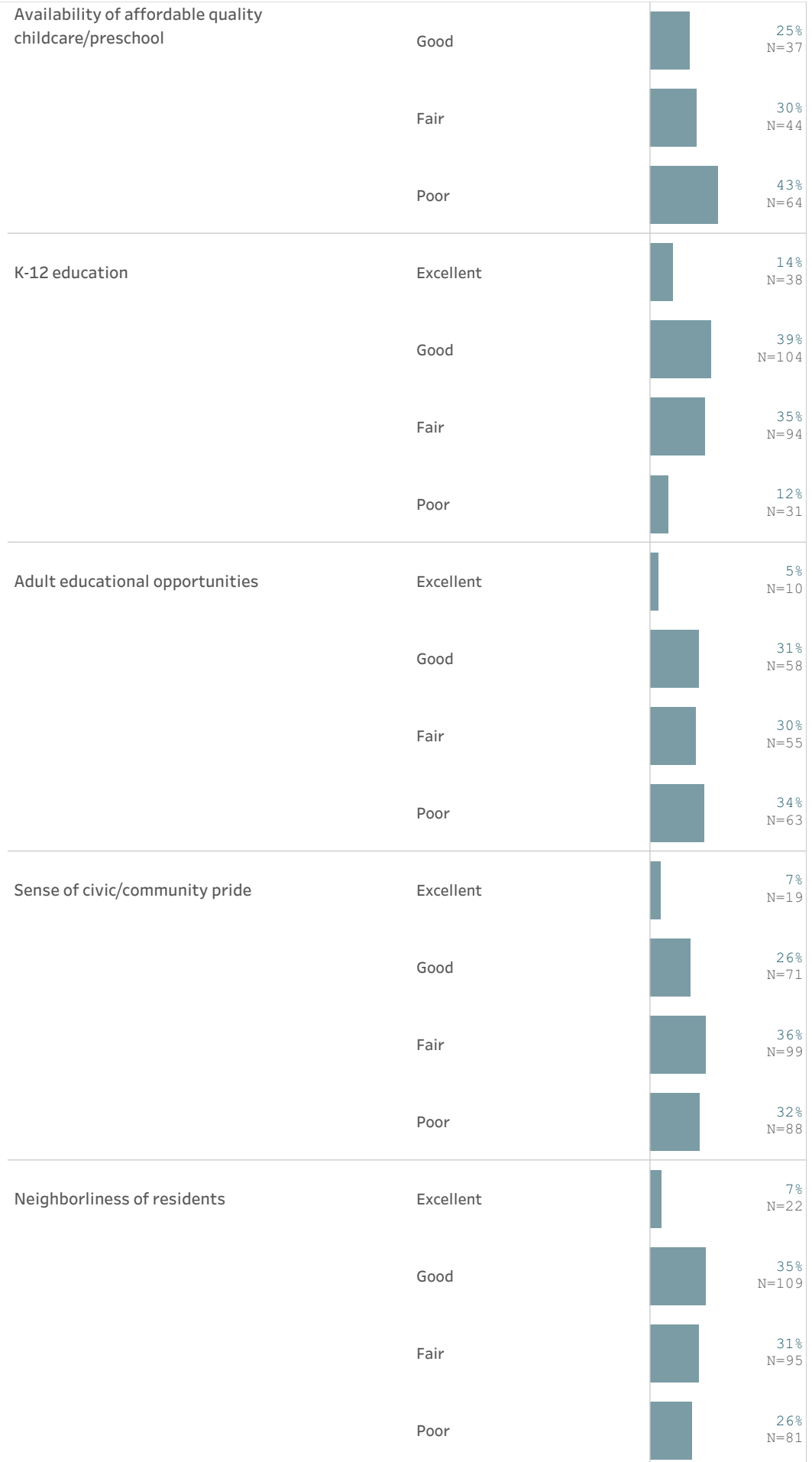
Please also rate each of the following in the Corona community.

Air quality	Poor		41% N=125
Availability of paths and walking trails	Excellent		11% N=32
	Good		31% N=92
	Fair		32% N=96
	Poor		26% N=78
Fitness opportunities	Excellent		8% N=25
	Good		31% N=92
	Fair		38% N=113
	Poor		23% N=68
Recreational opportunities	Excellent		5% N=15
	Good		32% N=94
	Fair		33% N=99
	Poor		30% N=91
Availability of affordable quality food	Excellent		3% N=10
	Good		29% N=84
	Fair		44% N=130
	Poor		24% N=71
Availability of affordable quality health care	Excellent		5% N=15
	Good		24% N=65

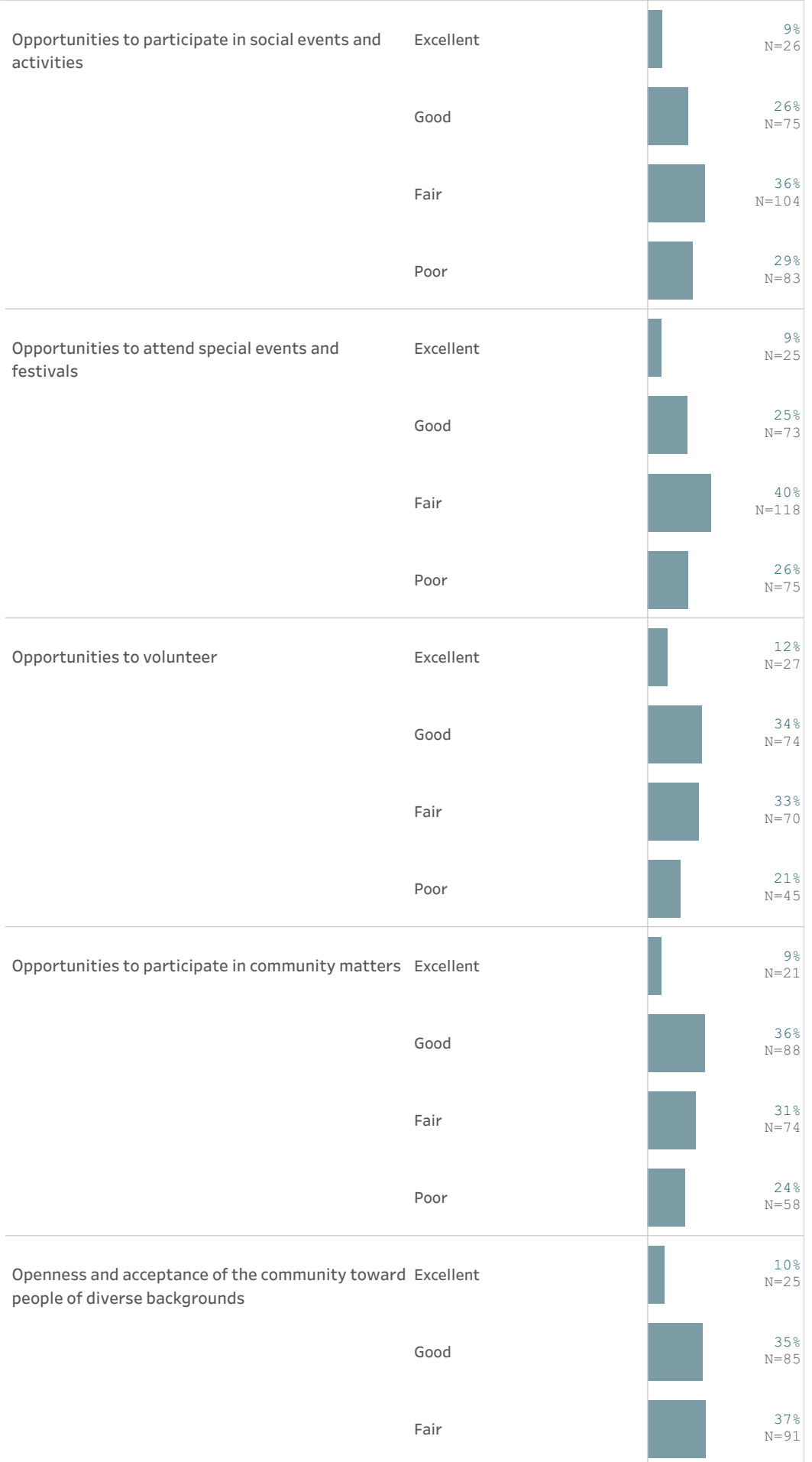
Please also rate each of the following in the Corona community.




















Availability of affordable quality health care	Fair		34% N=92
	Poor		36% N=96
Availability of preventive health services	Excellent		7% N=16
	Good		33% N=81
	Fair		29% N=71
	Poor		31% N=76
Availability of affordable quality mental health care	Excellent		1% N=3
	Good		23% N=44
	Fair		20% N=38
	Poor		56% N=107
Opportunities to attend cultural/arts/music activities	Excellent		3% N=8
	Good		18% N=52
	Fair		34% N=96
	Poor		45% N=127
Community support for the arts	Excellent		4% N=8
	Good		18% N=43
	Fair		35% N=84
	Poor		43% N=102
Availability of affordable quality childcare/preschool	Excellent		2% N=2




















Please also rate each of the following in the Corona community.



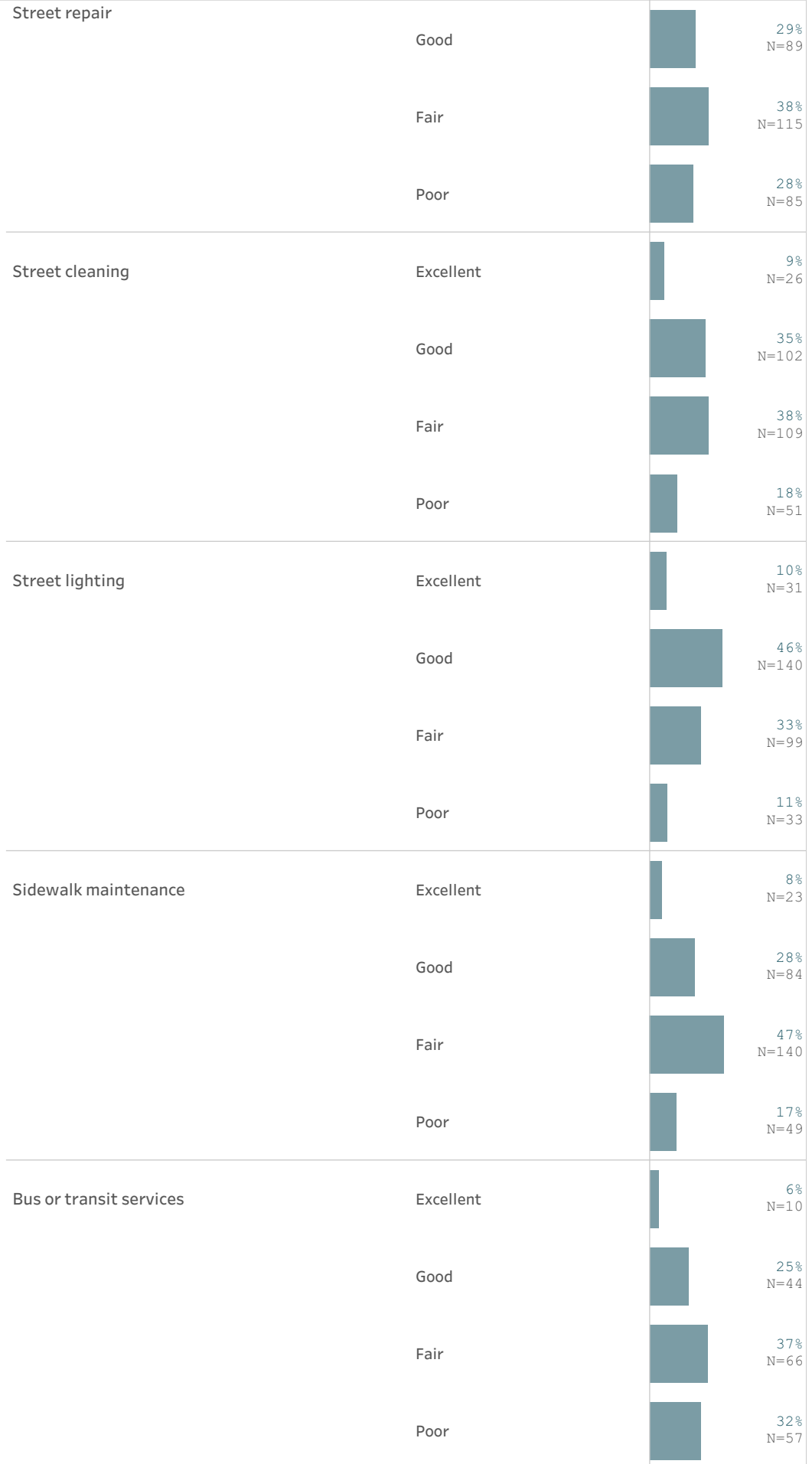
Please also rate each of the following in the Corona community.



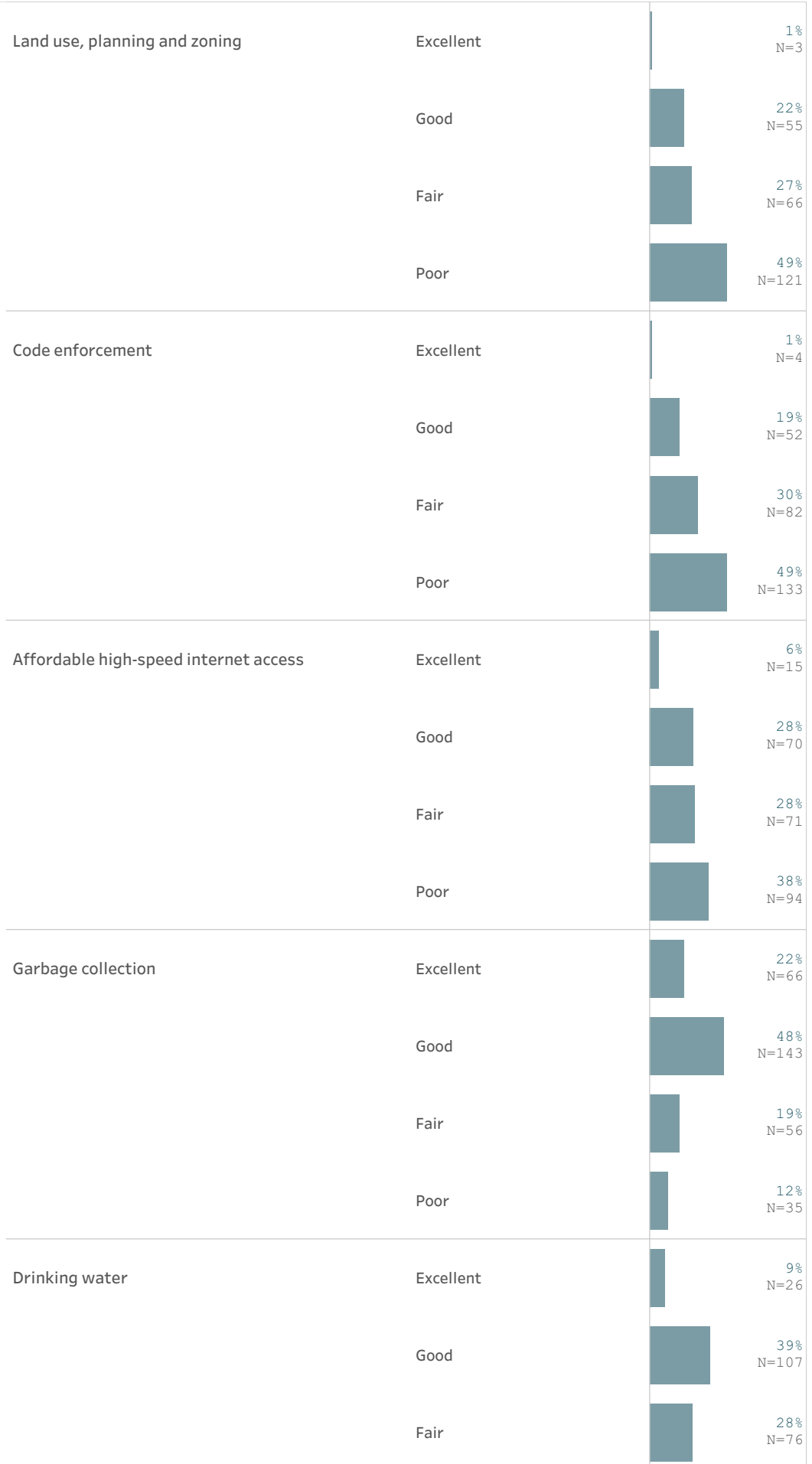
Please also rate each of the following in the Corona community.	Openness and acceptance of the community toward people of diverse backgrounds	Poor		17% N=42
	<hr/>			
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Corona for help or information	No		37% N=116
		Yes		63% N=194
<hr/>				
	Contacted Corona elected officials to express your opinion	No		61% N=188
		Yes		39% N=121
<hr/>				
	Attended a local public meeting	No		71% N=218
		Yes		29% N=91
<hr/>				
	Watched a local public meeting	No		37% N=113
		Yes		63% N=196
<hr/>				
	Volunteered your time to some group/activity	No		60% N=186
		Yes		40% N=122
<hr/>				
	Campaigned or advocated for a local issue, cause, or candidate	No		76% N=234
		Yes		24% N=75
<hr/>				
	Voted in your most recent local election	No		9% N=27
		Yes		91% N=280
<hr/>				
	Used public transportation instead of driving	No		80% N=247
		Yes		20% N=62
<hr/>				
	Carpooled with other adults or children instead of driving alone	No		38% N=116
		Yes		62% N=189

Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	No		48% N=149
		Yes		52% N=161
Please rate the quality of each of the following services in Corona.	Public information services	Excellent		11% N=29
		Good		32% N=81
		Fair		35% N=90
		Poor		22% N=57
Economic development		Excellent		4% N=10
		Good		28% N=74
		Fair		31% N=82
		Poor		37% N=98
Traffic enforcement		Excellent		6% N=16
		Good		23% N=65
		Fair		30% N=86
		Poor		41% N=116
Traffic signal timing		Excellent		7% N=21
		Good		26% N=80
		Fair		31% N=94
		Poor		37% N=113
Street repair		Excellent		5% N=15




















Please rate the quality of each of the following services in Corona.






















Please rate the quality of each of the following services in Corona.



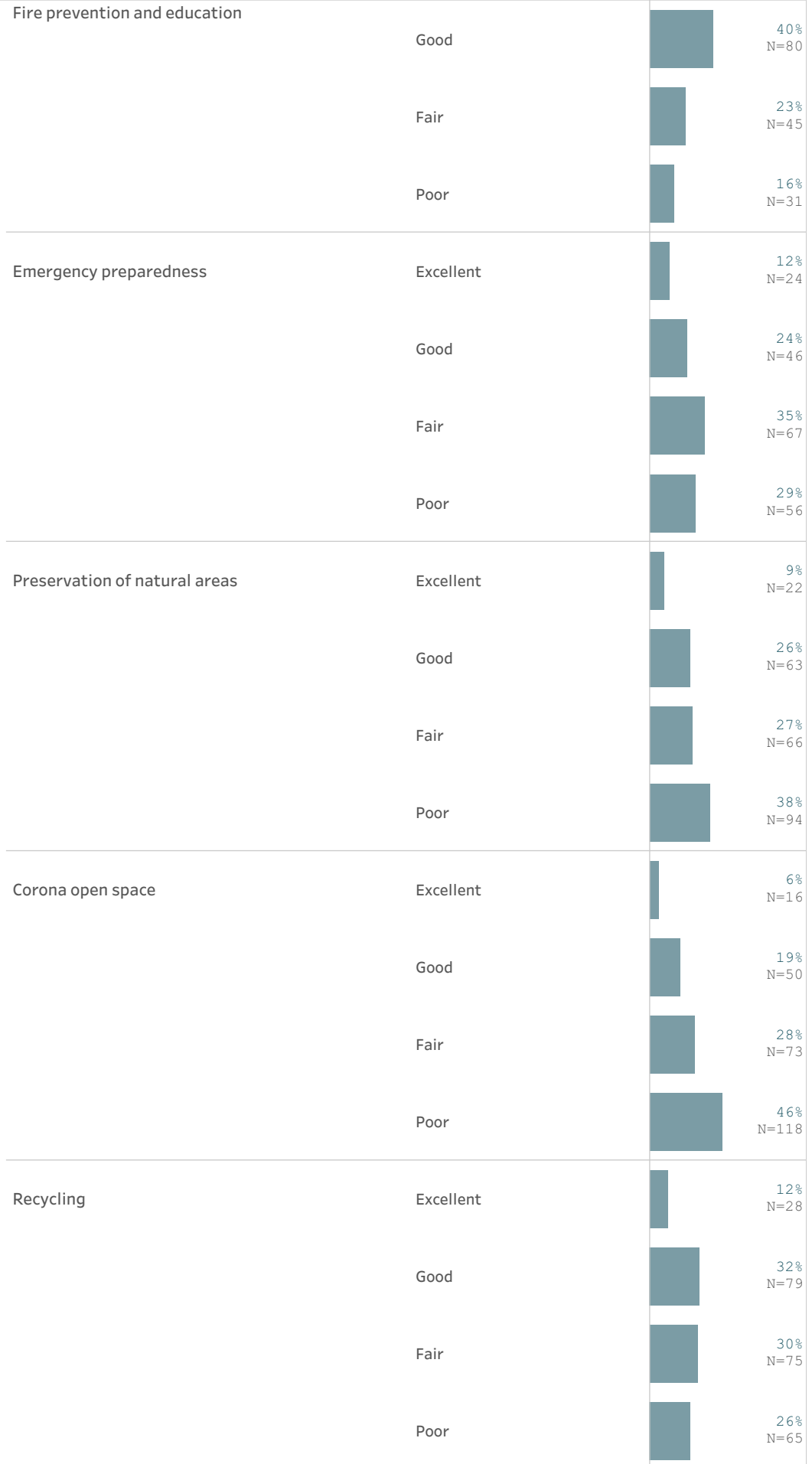
Please rate the quality of each of the following services in Corona.

Drinking water	Poor		24% N=68
	Excellent		17% N=46
Sewer services	Good		47% N=126
	Fair		33% N=89
	Poor		3% N=9
	Excellent		9% N=21
Storm water management	Good		50% N=116
	Fair		32% N=73
	Poor		10% N=23
	Excellent		9% N=25
Power (electric and/or gas) utility	Good		41% N=116
	Fair		25% N=71
	Poor		26% N=75
	Excellent		9% N=26
Utility billing	Good		28% N=82
	Fair		33% N=97
	Poor		31% N=91
	Excellent		12% N=36
Police/Sheriff services	Good		38% N=113

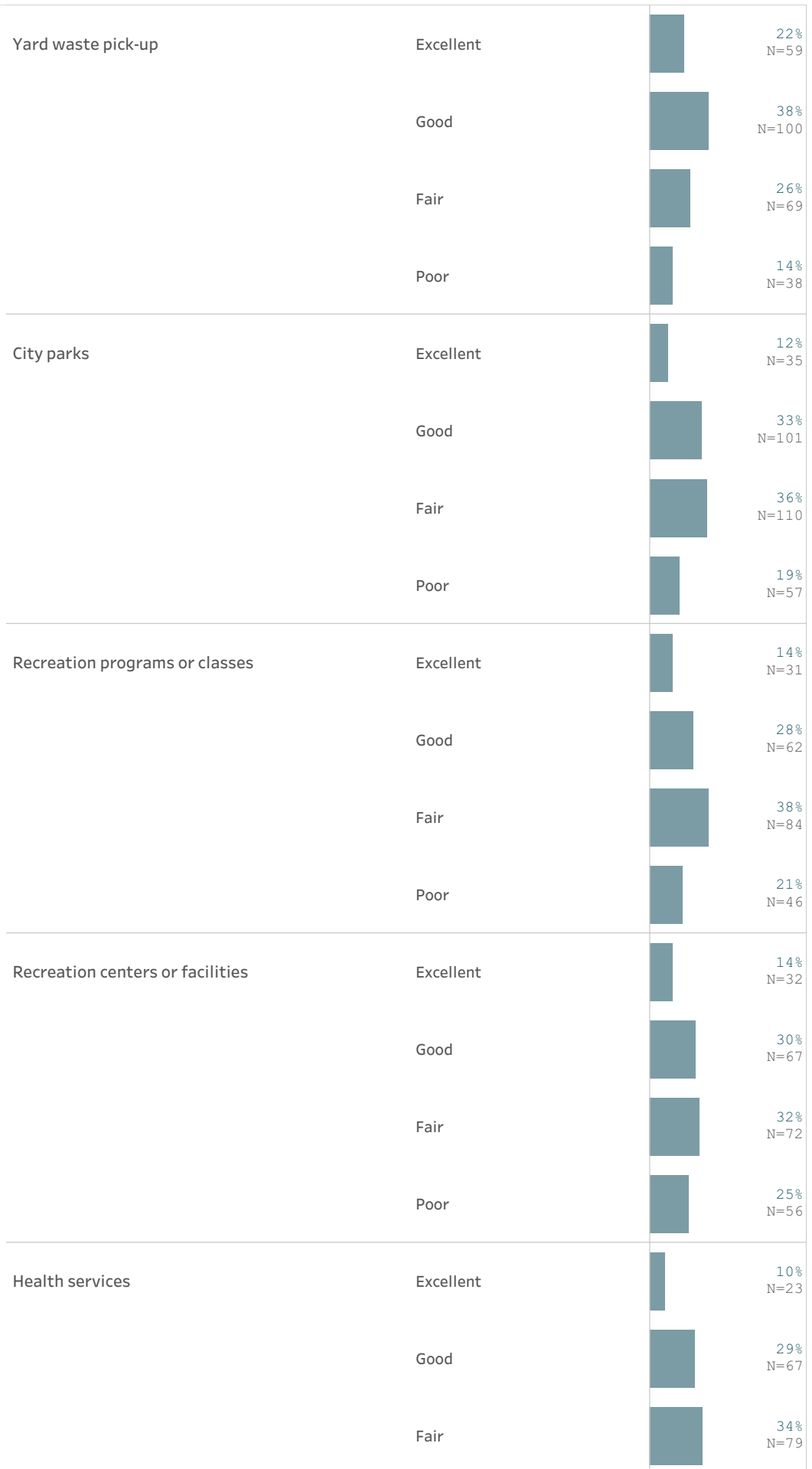
Please rate the quality of each of the following services in Corona.

Police/Sheriff services	Fair		34% N=102
	Poor		16% N=46
Crime prevention	Excellent		5% N=13
	Good		27% N=74
	Fair		36% N=100
	Poor		33% N=91
Animal control	Excellent		7% N=17
	Good		47% N=110
	Fair		35% N=80
	Poor		11% N=25
Ambulance or emergency medical services	Excellent		16% N=29
	Good		46% N=81
	Fair		26% N=45
	Poor		12% N=20
Fire services	Excellent		36% N=87
	Good		44% N=107
	Fair		18% N=43
	Poor		3% N=6
Fire prevention and education	Excellent		21% N=43




















Please rate the quality of each of the following services in Corona.



Please rate the quality of each of the following services in Corona.

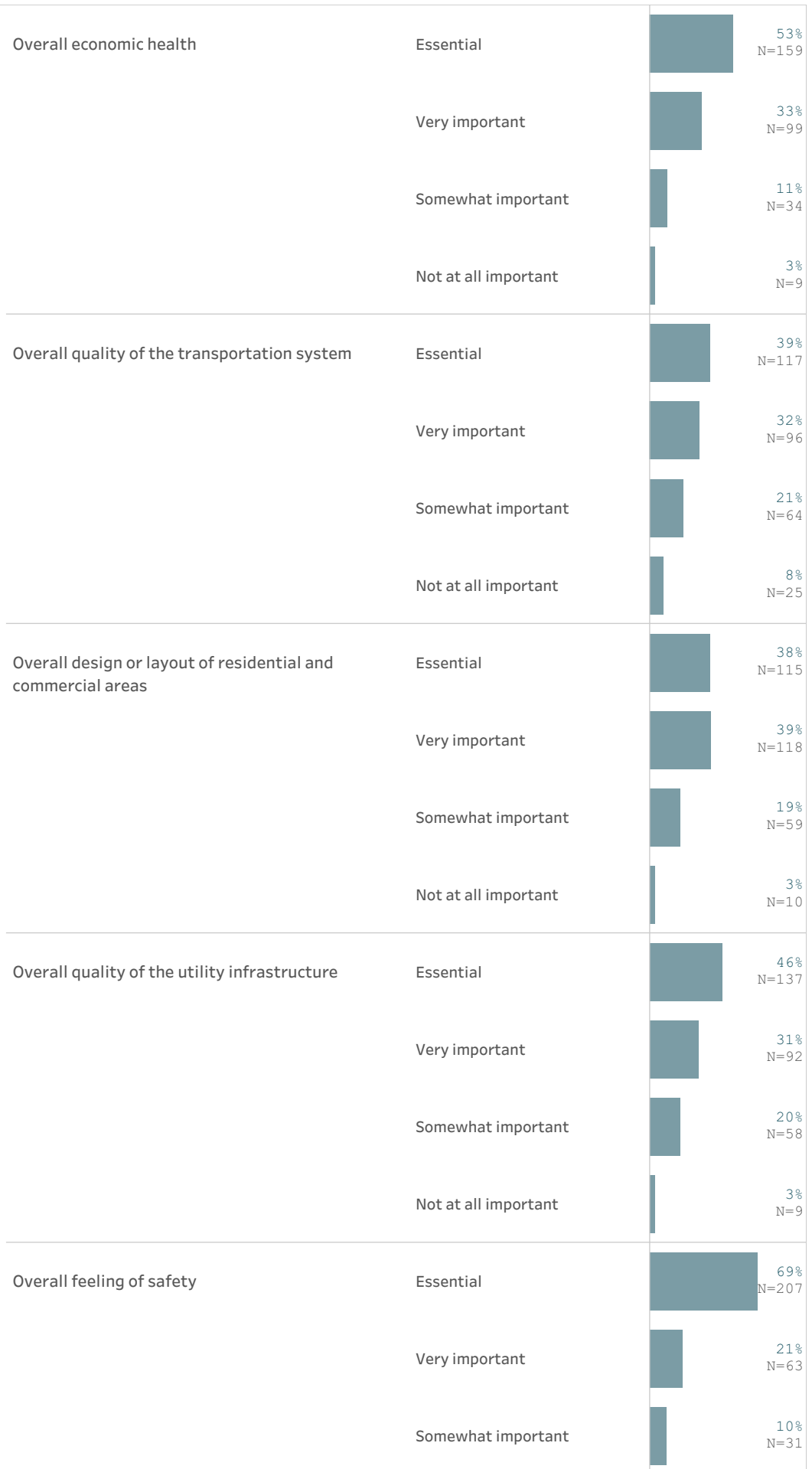


Please rate the quality of each of the following services in Corona.	Health services	Poor		28% N=64
	Public library services	Excellent		28% N=73
		Good		40% N=105
		Fair		24% N=63
Overall customer service by Corona employees	Poor		8% N=20	
	Excellent		20% N=53	
	Good		45% N=119	
	Fair		23% N=61	
Please rate the following categories of Corona government performance.	The value of services for the taxes paid to Corona	Poor		12% N=32
		Excellent		2% N=5
		Good		25% N=67
		Fair		33% N=89
The overall direction that Corona is taking	Poor		40% N=110	
	Excellent		3% N=9	
	Good		30% N=88	
	Fair		30% N=86	
The job Corona government does at welcoming resident involvement	Poor		37% N=109	
	Excellent		9% N=20	
		Good		26% N=58









Please rate the following categories of Corona government performance.			
The job Corona government does at welcoming resident involvement	Fair		39% N=86
	Poor		26% N=59
Overall confidence in Corona government	Excellent		4% N=11
	Good		30% N=83
	Fair		29% N=83
	Poor		37% N=105
Generally acting in the best interest of the community	Excellent		6% N=17
	Good		28% N=79
	Fair		25% N=71
	Poor		41% N=117
Being honest	Excellent		4% N=11
	Good		40% N=98
	Fair		21% N=51
	Poor		35% N=86
Being open and transparent to the public	Excellent		8% N=21
	Good		26% N=66
	Fair		24% N=62
	Poor		41% N=105
Informing residents about issues facing the community	Excellent		7% N=19







Please rate the following categories of Corona government performance.	Informing residents about issues facing the community	Good		21% N=60
		Fair		31% N=89
		Poor		41% N=115
	Treating all residents fairly	Excellent		10% N=24
		Good		36% N=86
		Fair		26% N=63
		Poor		28% N=68
	Treating residents with respect	Excellent		16% N=39
		Good		34% N=85
		Fair		28% N=71
		Poor		22% N=54
Overall, how would you rate the quality of the services provided by each of the following?	The City of Corona	Excellent		8% N=23
		Good		36% N=109
		Fair		34% N=101
		Poor		22% N=65
	The Federal Government	Excellent		4% N=10
		Good		7% N=19
		Fair		39% N=113
		Poor		51% N=147


















Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.






















Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.

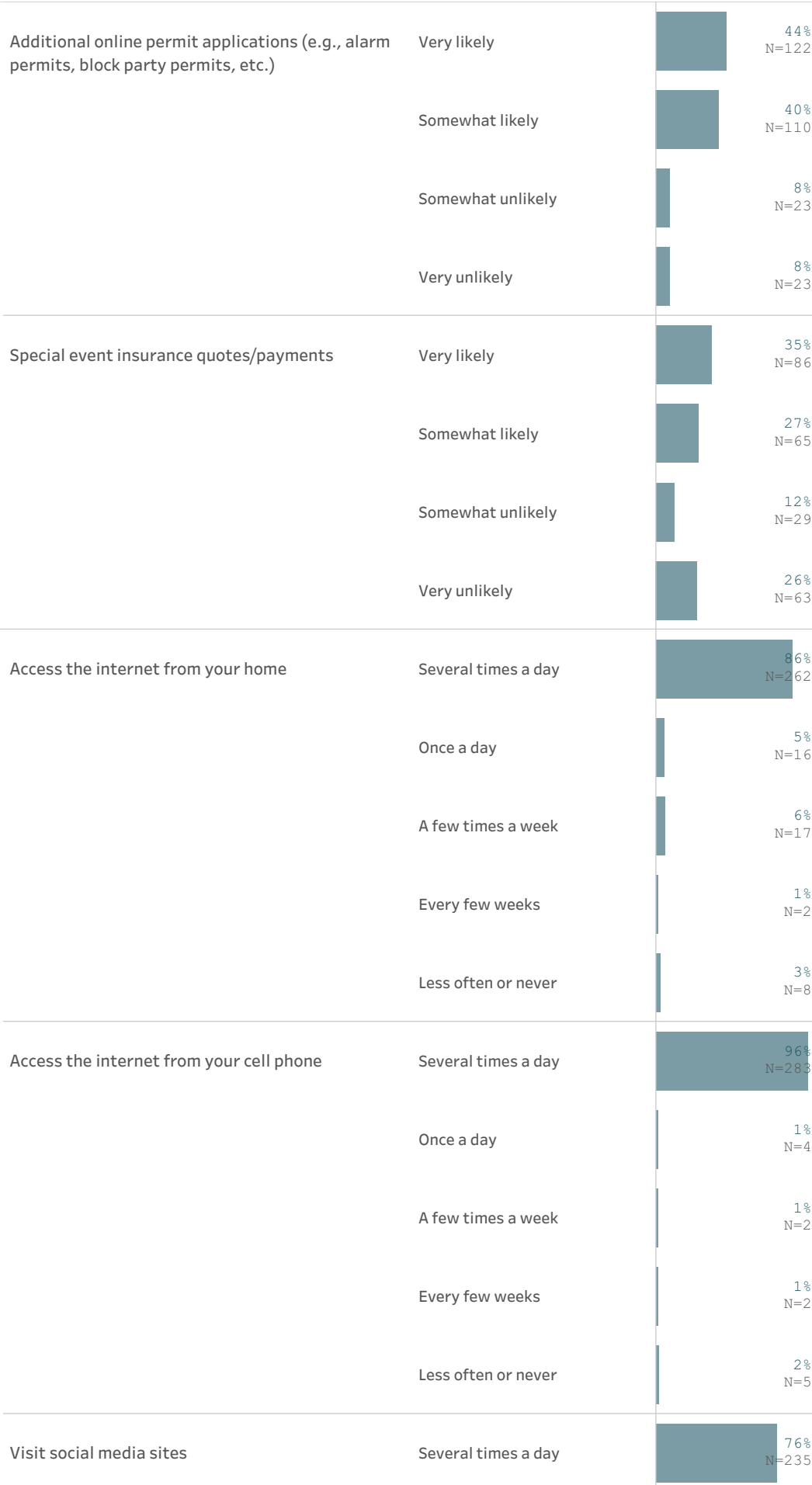
Overall feeling of safety	Not at all important	0% N=1
Overall quality of natural environment	Essential	 32% N=97
	Very important	 45% N=135
	Somewhat important	 18% N=54
	Not at all important	 6% N=17
Overall quality of parks and recreation opportunities	Essential	 39% N=120
	Very important	 33% N=100
	Somewhat important	 25% N=77
	Not at all important	 2% N=7
Overall health and wellness opportunities	Essential	 39% N=119
	Very important	 35% N=105
	Somewhat important	 21% N=63
	Not at all important	 5% N=15
Overall opportunities for education, culture, and the arts	Essential	 32% N=93
	Very important	 29% N=84
	Somewhat important	 34% N=100
	Not at all important	 5% N=15
Residents' connection and engagement with their community	Essential	 30% N=91
	Very important	 40% N=121

Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Somewhat important		28% N=85
		Not at all important		2% N=7
Please rate each of the following in the Corona community.	Public safety efforts (e.g., protection of the general public)	Excellent		13% N=37
		Good		36% N=102
		Fair		34% N=98
		Poor		17% N=47
City's efforts to reduce homelessness		Excellent		4% N=10
		Good		11% N=29
		Fair		25% N=65
		Poor		60% N=157
Places to recreate, socialize, meet, and connect with friends, neighbors and family		Excellent		4% N=10
		Good		20% N=55
		Fair		38% N=105
		Poor		39% N=107
Variety and frequency of community events		Excellent		5% N=14
		Good		20% N=55
		Fair		40% N=108
		Poor		34% N=91
Bike lanes		Excellent		8% N=20




















Please rate each of the following in the Corona community.	Bike lanes	Good		40% N=98
		Fair		25% N=61
		Poor		28% N=69
Given the chance to start over, how likely or unlikely would you be to choose to live in Corona again?	Very likely		26% N=80	
	Somewhat likely		44% N=135	
	Somewhat unlikely		16% N=50	
	Very unlikely		14% N=42	
How prepared, if at all, do you feel you are in an event of an emergency?	Very prepared		11% N=34	
	Somewhat prepared		66% N=204	
	Not at all prepared		23% N=70	
Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.	Recreation services online facility reservations	Very likely		33% N=93
		Somewhat likely		44% N=123
		Somewhat unlikely		10% N=26
		Very unlikely		13% N=36
Online animal license renewals	Very likely		56% N=147	
	Somewhat likely		24% N=62	
	Somewhat unlikely		3% N=9	
	Very unlikely		16% N=43	
Improved online utility customer portal (e.g., service requests, payment history, usage)	Very likely		50% N=148	

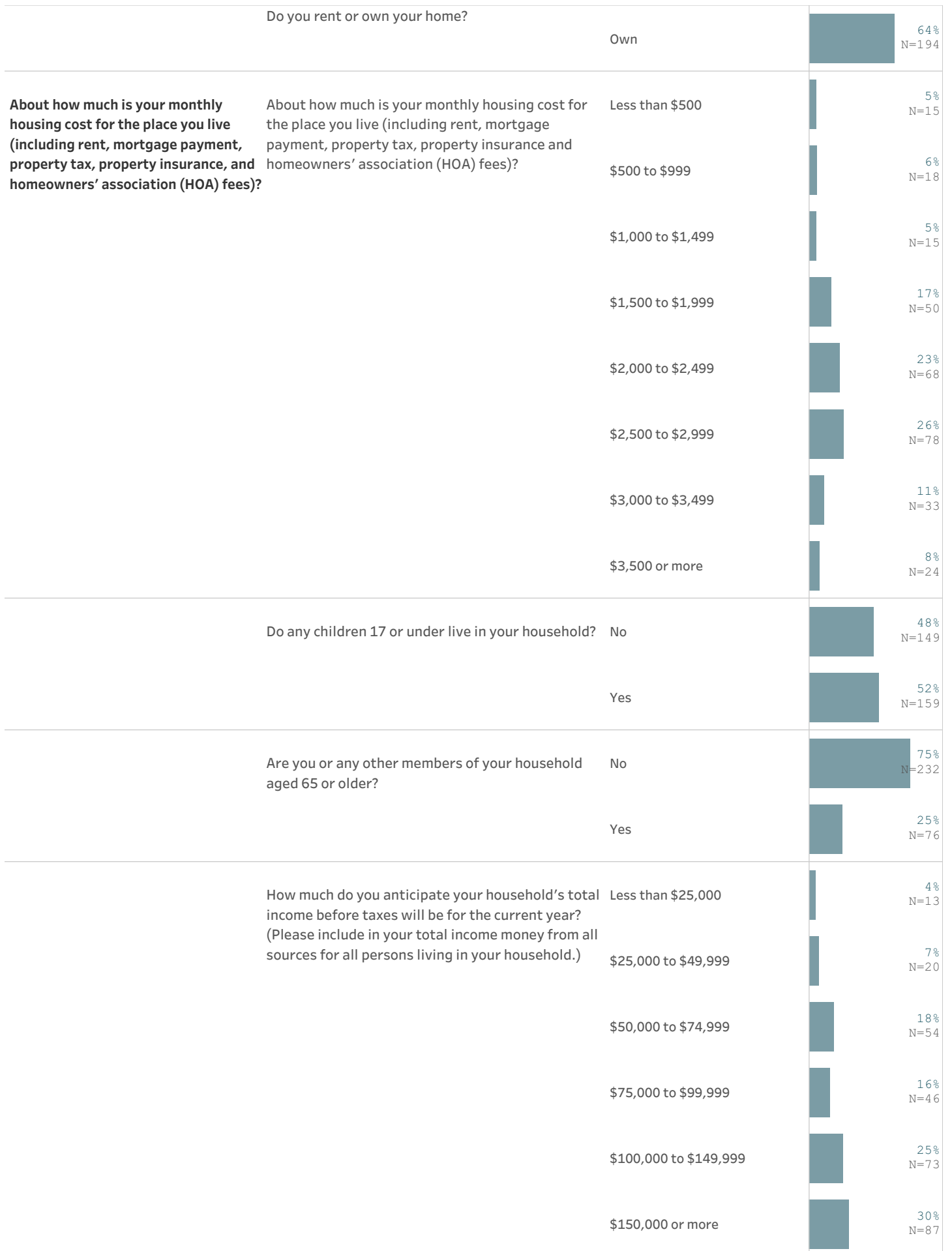
Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.			
Improved online utility customer portal (e.g., service requests, payment history, usage)	Somewhat likely		39% N=114
	Somewhat unlikely		6% N=19
	Very unlikely		5% N=14
Lost and found pet portal	Very likely		52% N=130
	Somewhat likely		30% N=74
	Somewhat unlikely		7% N=17
	Very unlikely		11% N=27
Chatbot with detailed information about City services	Very likely		26% N=74
	Somewhat likely		33% N=94
	Somewhat unlikely		14% N=39
	Very unlikely		27% N=76
Online applications for printing of bus fares/passes	Very likely		27% N=67
	Somewhat likely		8% N=19
	Somewhat unlikely		17% N=41
	Very unlikely		48% N=118
Additional online payment capabilities (e.g., parking, citations, library fines, etc.)	Very likely		41% N=116
	Somewhat likely		29% N=80
	Somewhat unlikely		12% N=34
	Very unlikely		18% N=50

Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.



In general, how many times do you:	Visit social media sites	Once a day	11% N=33
		A few times a week	7% N=23
		Every few weeks	0% N=1
		Less often or never	6% N=18
Use or check email		Several times a day	88% N=268
		Once a day	9% N=28
		A few times a week	2% N=6
		Less often or never	1% N=3
Share your opinions online		Several times a day	22% N=66
		Once a day	8% N=23
		A few times a week	22% N=67
		Every few weeks	14% N=42
		Less often or never	34% N=100
Shop online		Several times a day	27% N=83
		Once a day	4% N=14
		A few times a week	36% N=110
		Every few weeks	23% N=71
		Less often or never	10% N=31
Please rate your overall health.	Excellent	32% N=100	

Please rate your overall health.	Very good		39% N=120
	Good		25% N=78
	Fair		3% N=10
	Poor		0% N=
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		0% N=1
	Somewhat positive		9% N=29
	Neutral		26% N=79
	Somewhat negative		42% N=128
	Very negative		23% N=71
How many years have you lived in Corona?	Less than 2 years		4% N=13
	2-5 years		13% N=42
	6-10 years		9% N=28
	11-20 years		21% N=64
	More than 20 years		53% N=162
Which best describes the building you live in?	One family house detached from any other houses		66% N=205
	Building with two or more homes (duplex, townhome, apartment or condominium)		32% N=99
	Mobile home		0% N=1
	Other		1% N=3
Do you rent or own your home?	Rent		36% N=111



Are you Spanish, Hispanic, or Latino? Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		56% N=167
	Yes, I consider myself to be Spanish, Hispanic, or Latino		44% N=132
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		5% N=14
	Asian, Asian Indian, or Pacific Islander		11% N=33
	Black or African American		7% N=20
	White		70% N=205
	Other		29% N=84
In which category is your age?	18-24 years		3% N=10
	25-34 years		26% N=80
	35-44 years		16% N=49
	45-54 years		25% N=75
	55-64 years		16% N=49
	65-74 years		11% N=33
	75 years or older		3% N=10
What is your gender?	Woman		53% N=158
	Man		45% N=135
	Identify in another way		2% N=7
How did you hear about this survey? (Select all that apply.)	The City's website		13% N=38
	The City's social media (Facebook, Twitter, Instagram, etc.)		47% N=140

How did you hear about this survey? (Select all that apply.)

Received an email from the City

18%
N=53

In a City newsletter or utility bill

2%
N=7

Received a postcard or letter from the City

0%
N=1

Nextdoor

2%
N=6

In my Facebook feed

21%
N=64

Saw it on a video of a public meeting or at a meeting I attended

2%
N=6

Heard about it from a family member, friend or neighbor

7%
N=22

Heard about it from a business or social organization in my community

0%
N=1

Polco's weekly email

0%
N=1

Polco social media post

2%
N=5

Other

2%
N=7

The City of Corona 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Corona.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Corona as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Corona as a place to raise children.....	1	2	3	4	5
Corona as a place to work	1	2	3	4	5
Corona as a place to visit.....	1	2	3	4	5
Corona as a place to retire	1	2	3	4	5
The overall quality of life in Corona.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Corona as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Corona	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Corona	1	2	3	4	5
Overall design or layout of Corona's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Corona (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Corona.....	1	2	3	4	5
Overall quality of natural environment in Corona	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Corona.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Corona to someone who asks	1	2	3	4	5
Remain in Corona for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Corona's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Corona community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Corona community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Corona	1	2	3	4	5
Variety of business and service establishments in Corona.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Corona.....	1	2	3	4	5
Overall image or reputation of Corona.....	1	2	3	4	5

7. Please also rate each of the following in the Corona community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Corona.....	1	2	3	4	5
Ease of travel by public transportation in Corona.....	1	2	3	4	5
Ease of travel by bicycle in Corona.....	1	2	3	4	5
Ease of walking in Corona.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Corona.....	1	2	3	4	5
Overall appearance of Corona.....	1	2	3	4	5
Cleanliness of Corona.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... ..	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Corona.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Corona (in-person, phone, email, or web) for help or information.....	1	2
Contacted Corona elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Corona.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The City of Corona 2022 Community Survey

9. Please rate the quality of each of the following services in Corona.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Corona open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Green waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Corona employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Corona government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Corona.....	1	2	3	4	5
The overall direction that Corona is taking.....	1	2	3	4	5
The job Corona government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Corona government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Corona	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Corona community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Corona	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Corona	1	2	3	4
Overall design or layout of Corona's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Corona (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Corona.....	1	2	3	4
Overall quality of natural environment in Corona	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Corona.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please rate each of the following in the Corona community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public safety efforts (e.g., protection of the general public).....	1	2	3	4	5
City's efforts to reduce homelessness.....	1	2	3	4	5
Places to recreate, socialize, meet, and connect with friends, neighbors and family	1	2	3	4	5
Variety and frequency of community events.....	1	2	3	4	5
Bike lanes	1	2	3	4	5

14. Given the chance to start over, how likely or unlikely would you be to choose to live in Corona again?

- Very likely
 Somewhat likely
 Somewhat unlikely
 Very unlikely

15. How prepared, if at all, do you feel you are in an event of an emergency?

- Very prepared
 Somewhat prepared
 Not at all prepared

16. Please rate how likely or unlikely you or your household would be to use each of the following online/digital services if they were provided by the City of Corona.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recreation services online facility reservations.....	1	2	3	4	5
Online animal license renewals.....	1	2	3	4	5
Improved online utility customer portal (e.g., service requests, payment history, usage)	1	2	3	4	5
Lost and found pet portal	1	2	3	4	5
Chatbot with detailed information about City services.....	1	2	3	4	5
Online applications for printing of bus fares/passes	1	2	3	4	5
Additional online payment capabilities (e.g., parking, citations, library fines, etc.)	1	2	3	4	5
Additional online permit applications (e.g., alarm permits, block party permits, etc.).....	1	2	3	4	5
Special event insurance quotes/payments.....	1	2	3	4	5

The City of Corona 2022 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. How many years have you lived in Corona?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Female
 Male
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502